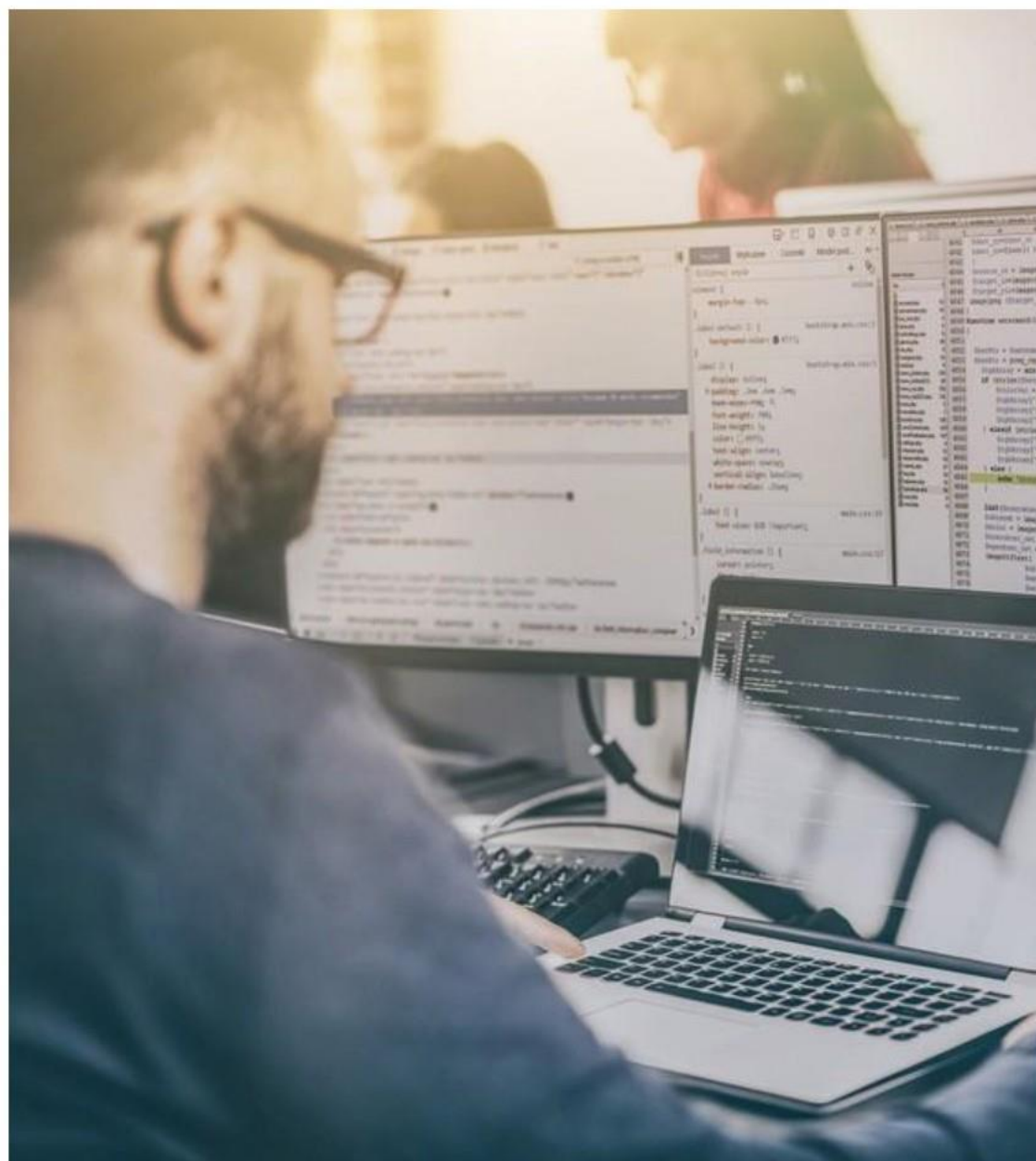




CEH (PRACTICAL) USER GUIDE



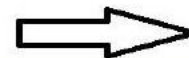


STEP 1: LOGIN TO YOUR ASPEN ACCOUNT

Login to your ASPEN account and click the “**SUBMIT SUBSCRIPTION CODE**” button.



My Courses



SUBMIT SUBSCRIPTION/DASHBOARD CODE

⚠ You are not subscribed with any courses.



STEP 2: ENTER THE CEH (PRACTICAL) DASHBOARD ACCESS CODE

Enter the CEH (Practical) Dashboard Access Code and click Submit to get CEH Certification Dashboard access




A screenshot of a web form for entering a subscription code. The form has a title 'Subscription Code' above a text input field. The input field contains the placeholder text 'Enter Subscription Code'. Below the input field are two red buttons: 'SUBMIT' and 'CANCEL'. Below the buttons is a yellow warning box with a triangle icon and the text: '(Please contact your trainer or the party from whom you have purchased your official course for the subscription code.)'. A large black arrow points down to the input field.

STEP 3: UNLOCK THE DASHBOARD

Please click on “**EXAM**” button to unlock the dashboard.

My Courses

Certified Ethical Hacker (Practical)

| | | |
|---|--|--|
|  In Progress EXAM |  Pending CERTIFICATE |  N/A ECE STATUS |
|---|--|--|



STEP 4: CEH(PRACTICAL) EXAM PROCESS

Please click on “OK. PROCEED” button to activate the dashboard.

EC-Council[Home](#)[My Courses](#)[Training](#)[Training Partner](#)[Instructor](#)[Coders](#)[About](#)

Activate CEH (Practical) Dashboard

Welcome to the CEH (Practical) Dashboard! Once activated, this dashboard will serve as the primary online service to assist you through the challenging process of completing all the steps required to certify you as an CEH (Practical).

To activate this dashboard in your Aspen account, you must first enter your CEH (Practical) Dashboard activation code. This code should have been provided upon approval of your application.

Important Information:

- **Exam Duration** : You will have 6 hours to complete the exam.
- **Challenges** : The exam consists of 20 challenges. The passing score varies depending on the specific exam set of challenges you receive. The required passing score will be communicated to you upon the launch of your exam.
- **Exam Launch** : On the exam date, proceed to launch your exam from your dashboard. It can only be unlocked by your proctor.

The CEH (Practical) Exam Process:

Activate CEH(Practical) Dashboard

Activating this dashboard will now enable you to schedule the exam.

↓

Schedule your exam

You need to schedule your exam a minimum of three days in advance.

↓

Launch your exam

The required passing score will be communicated to you upon the launch of your exam.

↓

Certification Granted

Digital certificate will be issued instantly should the candidate pass the exam.

If you are ready to begin the challenge, please click the “OK PROCEED” button to activate the dashboard. You will receive an email confirming the dashboard activation.

To activate the practical exam dashboard you need to submit your evaluation post completion of your training.

Should you need additional information about the CEH (Practical) Program, [Click Here](#)

Please take note upon activating your CEH Dashboard, you are bound to the [Non-Disclosure Agreement](#) and [Certification Agreement](#).

Note: Only eligible candidates are permitted to proceed with the exam, the eligibility criteria can be located at [HERE](#)

Should you need any assistance, please write to practicals@eccouncil.org

OK. PROCEED **BACK TO DASHBOARD**



STEP 5: SCHEDULE YOUR EXAM

Please proceed to schedule your exam.

Note: You need to schedule your Exam a minimum of 3 days prior to the exam date.

Exam - Certified Ethical Hacker (Practical)

[↩ BACK TO DASHBOARD](#)[DASHBOARD USER GUIDE](#)

⚠ Please take note that you have 364 day(s) to complete your CEH (Practical) Exam.





REQUIREMENTS

Proctor exam specialists Connection Requirements

| | Minimum Requirement | Recommended requirement |
|----------------|---------------------|-------------------------|
| Download Speed | 0.768 Mbps | |
| Upload Speed | 0.384 Mbps | 1 Mbps |

Types of Approved Connections

Wireless (Wi-Fi)

Hardwired

What is the OS Requirement?

Remote proctoring Services only compatible with Windows and Mac computers/laptops

| | Minimum | Recommended |
|-----|-------------------------|------------------------------------|
| PC | Windows Vista | Windows 10 (10 S is not supported) |
| MAC | Mac OS X 10.5 or higher | Mac OS X 10.13 High Sierra |

Chromebooks are only supported for the G Suite Certification and G Suite Administrator exams.

Linux/Unix/Android/Windows RT tablets, computers or phones are not compatible for your Remote proctoring session. The test taker should have the default Administrator privileges of the system to allow the proctor to unlock the exam.

TECHNICAL SPECIFICATIONS AND REQUIREMENTS

| Type | Minimum | Recommended |
|-------------------------|--------------------------------|---|
| Camera | 640X480 resolution | 1280x720 resolution |
| Windows Users | Window Vista | Windows 10 (10 S mode is not supported) |
| Mac Users | OS x 10.5 or Higher | OSX10.13 High Sierra and above |
| Internet Download Speed | 0.768 Mbps | 1.5 Mbps |
| Internet Upload Speed | 0.384 Mbps | 1 Mbps |
| RAM | 1 GB | 4 GB |
| Ports | 1935,843,80,443,61613, UDP/TCP | 1953,843,80,443,61613, UDP/TCP |



TESTING ADVISES FOR A SUCCESSFUL REMOTE TESTING EXPERIENCE

1. Use a good bandwidth internet connection

Take the below steps to avoid disconnection during the exam

- If possible, use a wired internet connection rather than Wi-Fi
- If using Wi-Fi, sit near the Wi-Fi Router / Modem to avoid any signal-related issues.
- Disconnect any VPNs if you have them.

2. Technical issues

Your proctor attempts to resolve technical issues in real time. If the problem cannot be resolved, the proctor files a case on your behalf.

Before the exam starts: EC-Council may either reschedule your exam appointment or cancel your appointment, which provides you reinstate your original exam voucher code where applicable.

During your exam: EC-Council will provide an exam voucher code for a new appointment.

3. Creating a support ticket with EC-Council

- If you are disconnected from the proctor and cannot resume your exam, we will create a ticket on your behalf.
- If you want to raise the issue yourself, however, you can contact EC-Council Customer Support by chat or create a ticket at support@eccouncil.Zendesk.com. Chat is available 24 hours a day, seven days a week.



EXAM SESSION RULES FOR THE TEST-TAKERS

- You need to use a Desktop or laptop for the exam. Tablets or touch screens are not allowed.
 - You need to use only one monitor. Extra monitors/Extensions/Splitters are not allowed.
 - EC-Council highly recommends test-takers use a personal computer rather than a work computer, which may have additional security that can interfere with your testing session
 - You must stay within webcam view
 - During the exam, you may take a 15-minute break.
 - A beverage in any container is allowed. You are not allowed to take food during the exam.
 - You can't move your webcam once the testing session has started.
 - Mumbling and speaking loudly will lead to a warning.
 - You can bring one Pen or Pencil and two scratch papers which you will need to destroy after completing the exam.
-

Important Note

The proctor would not allow a candidate to begin the exam under the following conditions

- Failure if equipment tests such as internet, camera, software, hardware.
- Failure to provide a government-issued photo id that can be accepted.
- Failure to provide a successful 360-degree pan scan that meets the proctor's expectations.
- Failure to agree to the session terms specified at the start of the exam session, such as break permissions, securing unrequired. material/ device, informing the proctor before submitting the exam.
- Failure to confirm holding a valid exam voucher.



EXAM SESSION RULES FOR THE TEST-TAKERS

The exam session will be restricted by the system (Aspen portal) in the following conditions

- **NDA is not agreed to**
- **Terms & Conditions are not agreed to**
- **Expired exam dashboard access**
- **Invalid Proctor Authentication**

Note: You will be notified if any breaks are allowed and how many you can take while going through the rules of the exam during the launch process.

The test taker will be requested to pan the room in the following conditions:

Scenario 1

- There is a specific activity in the room
- The test-taker is more than attentive to a location within the room other than the system screen.

In both the above conditions, the proctor requests the test takers' permission before proceeding with the pan-scan, should the test taker refuses, this will be flagged as an incident.

Scenario 2

- The test taker is disconnected
- The test taker requests for a bathroom break

In both the above conditions, it is mandatory for the proctor to pan-scan the room.



SPECIAL NOTES

As a test taker you will need to:

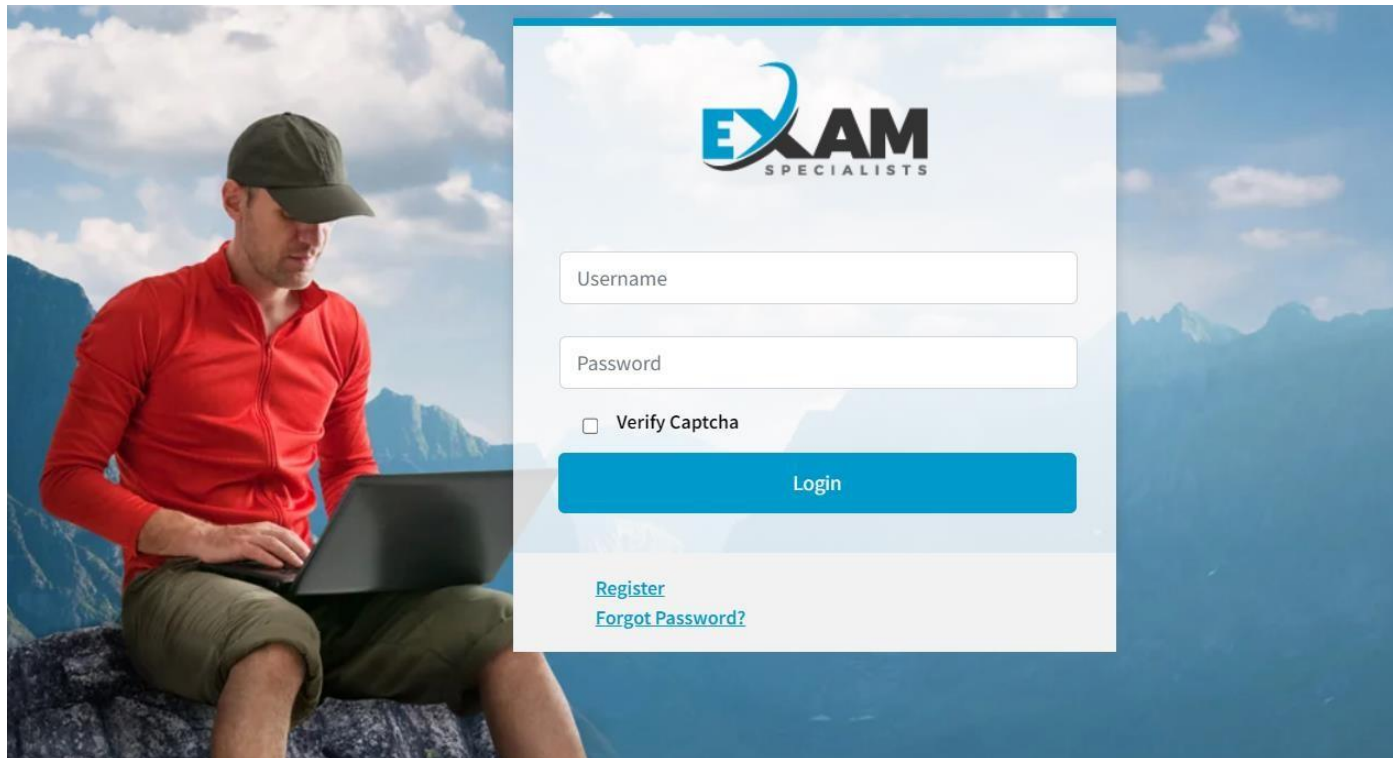
- Have a reflex surface/mirror available if you use a camera that CANNOT rotate 360 degrees.
- Ensure that there is no one present in the room.
- Ensure that your proctor has witnessed your exam submission.
- Understand and agree that you will cooperate with the identification check procedures before the session.

Note:

- EC-Council reserves the right to request additional documents upon registration or cancel your session if you fail to reply or provide the required documentation.
- In a situation where the above conditions are not met, EC-Council reserves the right to put your certification status on hold.

STEP 6: SIGN UP OR LOGIN TO SCHEDULE YOUR EXAM

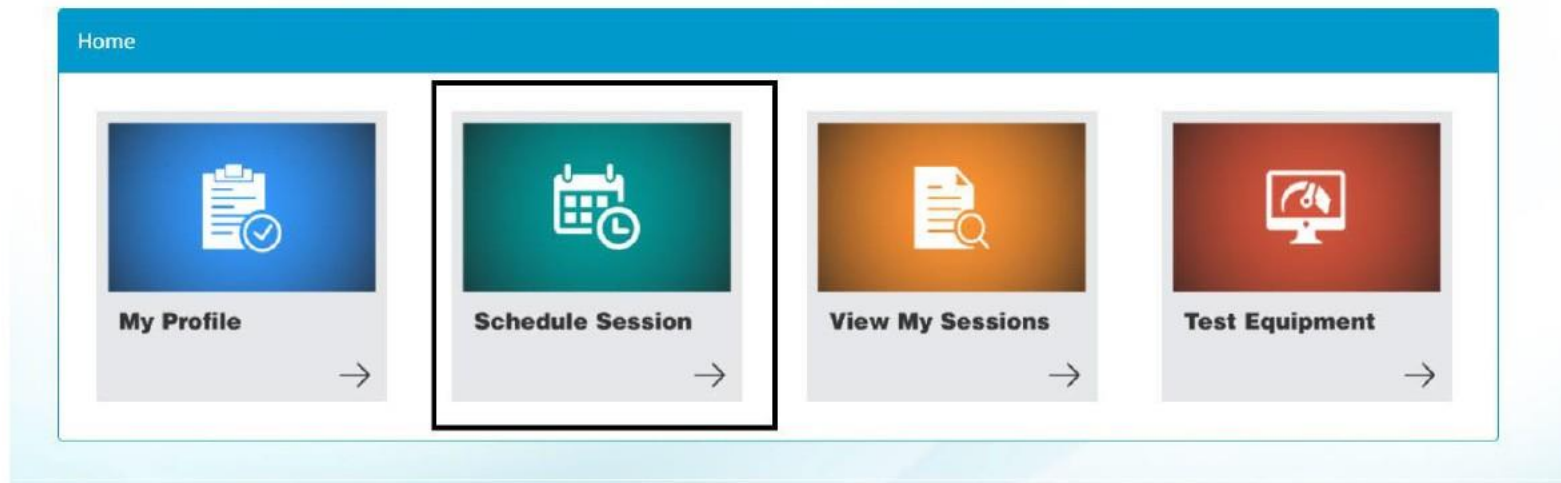
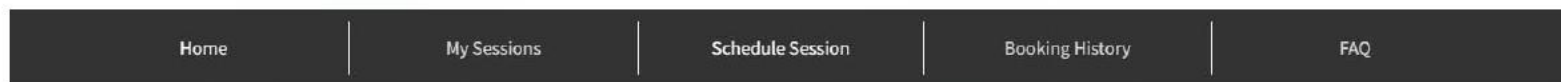
You required to Sign up or Login at <https://proctor.examspecialists.com/>



Copyright © by EC-Council 2024. All Rights Reserved. Reproduction is Strictly Prohibited.

STEP 7: SCHEDULE SESSION

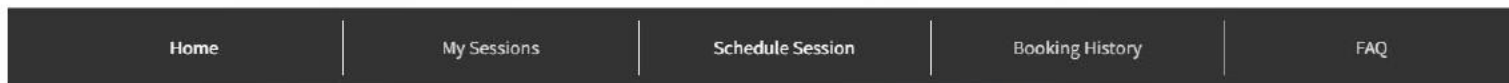
Proceed to schedule your session by clicking on “**Schedule Session**” icon.





STEP 8: SELECT YOUR EXAM

- You will need to select EC-Council as your Certification Provider.
- Select Certified Ethical Hacker (Practical) from the dropdown.
- Click “**Find Session**” to check availability of Exam Slots.



Select New Session

Certification Provider :

EC-Council

Select your exam :

Certified Ethical Hacker(Practical)

Find Session

STEP 9: BOOKING OF EXAM SLOT

- Pick the **date** you desire.
- Select the **time** slot that works for you.
- You will receive an **email** confirming your booked slot.

Tip: Look through the legend on the right hand corner.

The screenshot displays the exam booking interface. On the left, a calendar for the month of March shows dates from 25 to 31. The 14th is highlighted with a blue circle, indicating it is the current day. The 19th is highlighted with an orange circle, indicating it is the selected date. The 20th, 21st, 22nd, 23rd, 26th, 27th, 28th, 29th, 30th, and 31st are all highlighted with green circles, indicating they are available dates for the exam. Below the calendar, the 'Exam Details' section shows the following information: Start Date: [redacted], End Date: [redacted], Exam Name: Certified Ethical Hacker(Practical), Exam Duration(Minutes): 360, and Price: [redacted]. A 'Change Exam' button is located at the bottom of this section. On the right, the 'Description' section contains a legend: a green circle for 'Available Dates For The Exam', a blue circle for 'Current Day', and an orange circle for 'Selected Date'. Below the legend, a note states 'N/A * = Not Available'. The 'Available Slot Timings for Selected Date:' section shows the exam name 'Exam Name - Certified Ethical Hacker(Practical)' and three 'SELECT' buttons for choosing a time slot.

STEP 10: EXAM COUNTDOWN

- You will see the **countdown** to your exam slot appear at the top right hand side.
- You will also receive a confirmation email with instructions at your registered email ID.

My Sessions

“ Get ready for the challenge!
Your next session for Certified Ethical Hacker(Practical) begins in: ”

04:18:17:

Days Hours Minutes

16

Seconds

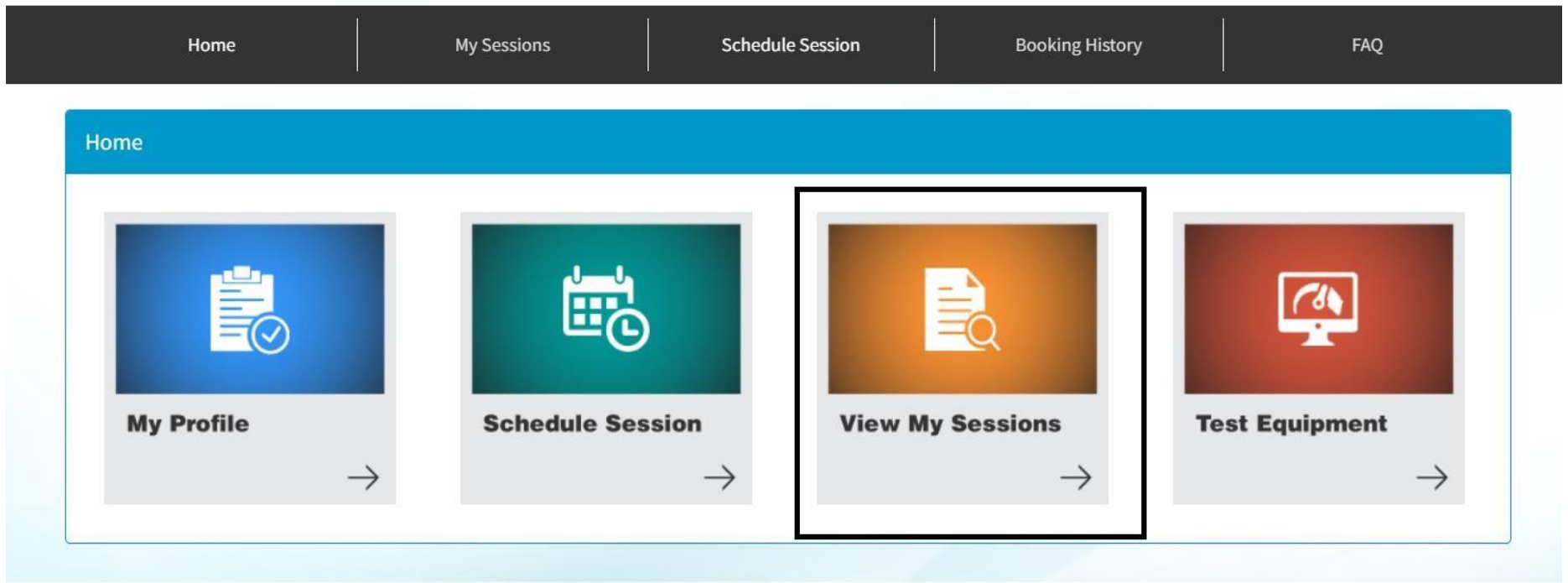
| Exam Name | Session Start Time | Session End Time | TimeZone | Action |
|-------------------------------------|--------------------|------------------|----------|---|
| Certified Ethical Hacker(Practical) | | | IST | <button>Reschedule</button> <button>Cancel</button> <button>Start Exam</button> |

Total 1 Record(s) found

Page Size: 10 Page No: 1

STEP 11: DAY OF EXAM

- Click “**View My Sessions**” icon on the day of exam.
- Ensure you have tested your equipment. You can do so by clicking on “**Test Equipment**” icon.



STEP 12: CONNECT WITH YOUR PROCTOR

- You will need to connect with your proctor by clicking the “**Start Exam**” icon.

Tip: You will be able to connect with your proctor only when all the numbers on your countdown appears as “0”

The screenshot shows a web interface titled "My Sessions". On the left, a message reads: "Get ready for the challenge! Your next session for Certified Ethical Hacker(Practical) begins in:". To the right of this message is a large countdown timer displaying "04:18:17:" with "Days", "Hours", and "Minutes" in blue text below it. Below the hours and minutes is a large "16" with "Seconds" in blue text below it. Below the message and timer is a table with the following columns: Exam Name, Session Start Time, Session End Time, TimeZone, and Action. The table contains one row with the exam name "Certified Ethical Hacker(Practical)", start and end times, and the time zone "IST". The Action column contains three buttons: "Reschedule", "Cancel", and "Start Exam". The "Start Exam" button is highlighted with a red border. At the bottom left of the table, it says "Total 1 Record(s) found". At the bottom right, there are dropdown menus for "Page Size: 10" and "Page No: 1".

| Exam Name | Session Start Time | Session End Time | TimeZone | Action |
|-------------------------------------|--------------------|------------------|----------|--|
| Certified Ethical Hacker(Practical) | | | IST | Reschedule Cancel Start Exam |

Total 1 Record(s) found

Page Size: 10 Page No: 1

STEP 13: LAUNCH EXAM

- Proceed to start your exam by clicking on the “Launch Exam” icon within your Aspen dashboard.

Exam - Certified Ethical Hacker (Practical)

[BACK TO DASHBOARD](#)

DASHBOARD USER GUIDE

⚠ Please take note that you have 365 day(s) to complete your CEH (Practical) Exam.



STEP 14: PROCTOR UNLOCKS YOUR EXAM

- Your Exam can only be unlocked by your Proctor who requires to key in his login credentials.

Note:

- The exam timer starts as soon as the proctor keys in the required details.
- The proctor will require your remote desktop access to be able to do so.

Proctor Details

Username

Password

SUBMIT

CANCEL

Important Information : The passing score for the exam is 75%; you need to earn 15 points out of 20 to qualify as a pass.

Note : If you are ready to begin your exam and have not scheduled your test prior to launch, You can do so by clicking the "Schedule Exam" icon on your dashboard.

STEP 15: CHECK YOUR CEH (PRACTICAL) EXAM STATUS

- Click Exam Status to check your result

Exam - Certified Ethical Hacker (Practical)

[BACK TO DASHBOARD](#)

DASHBOARD USER GUIDE

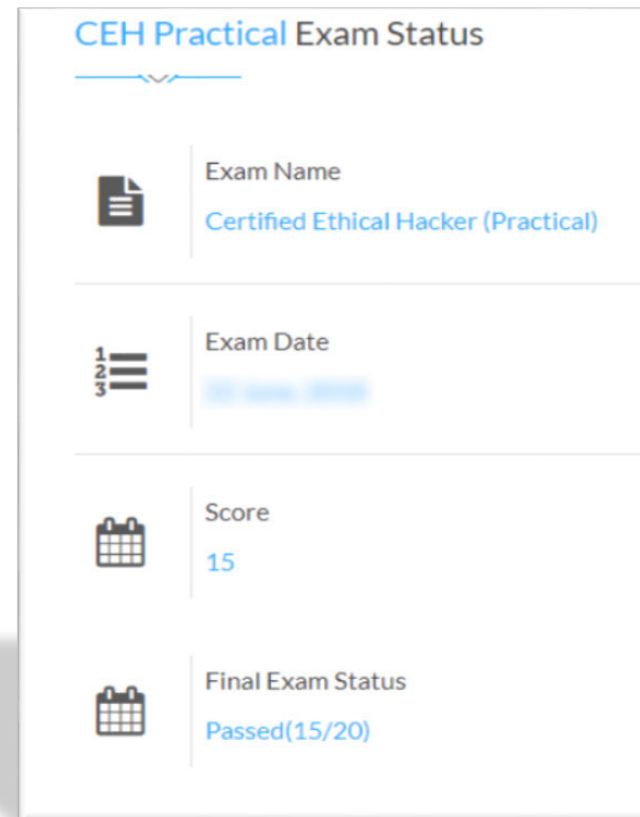
⚠ Please click CEH Exam Status to check your CEH (Practical) Exam status.





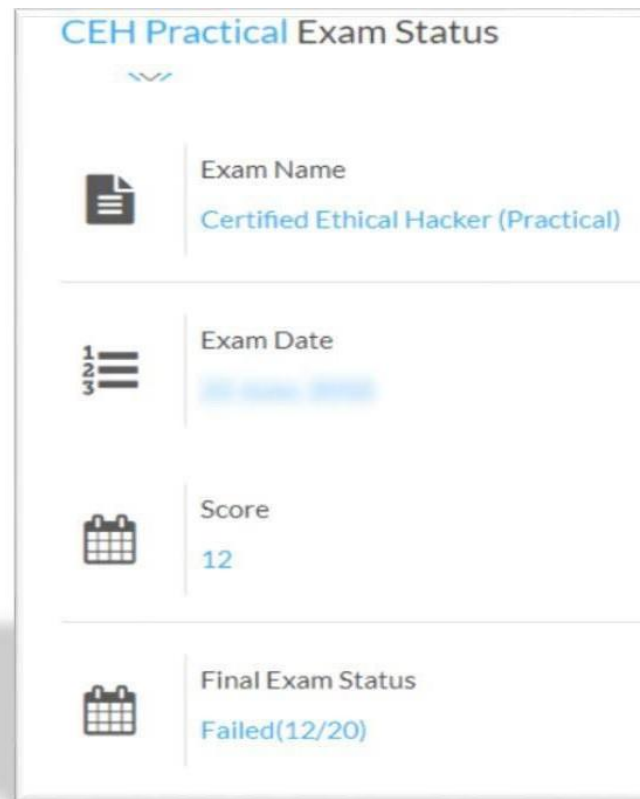
STEP 16.1: CHECK YOUR CEH (PRACTICAL) STATUS





- If you pass the CEH (Practical) exam, you will be granted access to download your CEH (Practical) Certificate, Certification Logos and Logo Usage Guidelines.



STEP 16.2: CHECK YOUR CEH (PRACTICAL) STATUS

- In case if you fail the CEH (Practical) exam, please contact practicals@eccouncil.org understand the retake process.

A screenshot of a web form titled 'CEH Practical Exam Status'. The form is divided into four sections, each with an icon on the left and text on the right. The first section has a document icon and shows 'Exam Name' as 'Certified Ethical Hacker (Practical)'. The second section has a list icon and shows 'Exam Date' as '20 Nov 2024'. The third section has a calendar icon and shows 'Score' as '12'. The fourth section has a calendar icon and shows 'Final Exam Status' as 'Failed(12/20)'.

| CEH Practical Exam Status | |
|---|---|
|  | Exam Name Certified Ethical Hacker (Practical) |
|  | Exam Date 20 Nov 2024 |
|  | Score 12 |
|  | Final Exam Status Failed(12/20) |



AFTER THE EXAM

- For those who pass the exam can access the digital certificate from their Aspen account.
- Please note that commencing January 1st, 2019, EC-Council will no longer ship out physical certificates. You can continue to download your e-Certificates from the ASPEN portal.
- Please visit the link below and submit the web form to apply for a reprint; the service fee shall be \$75.
- <https://cert.eccouncil.org/physical-certificate-printing.html>

THANK YOU