Instructions for Downloading your Electronic Courseware, Lab Manuals, and Tools

Step 1: Visit https://aspen.eccouncil.org. If you already have an account, skip to Step 4.

Step 2: Click Register and fill out the registration form. Click SUBMIT button.

Step 3: You will receive a confirmation email from aspen@eccouncil.org. Follow the instructions in the email to activate your EC-Council Aspen Portal account.

Step 4: Login using your Username and Password.

Step 5: Once successfully logged in, click SUBMIT SUBSCRIPTION CODE button. The Submit Subscription Code window will pop-up, enter the subscription/e-courseware access code in the Subscription Code field and click SUBMIT.

Note: Your training center will provide the subscription/access code. Should you not receive this, you can write to us at aspensupport@eccouncil.org.

Step 6: If your subscription/access code is valid, you will see your course listed under My Courses.

Step 7: Click TRAINING button under the course to access the e-Courseware, Lab Manuals, and Tools in the Training area. Follow the instructions in the Instructions tab to download and view the files.

Note:
The e-Courseware subscription/access code is valid for 1 year from date of receipt. You need to ensure you are activating your code within this period.

Support:
You will find detailed instructions with screenshots at https://aspen.eccouncil.org/Home/Helpdesk to access all services available to you in the Aspen portal including your evaluation, certificate of attendance, exam score transcript and certification as well as your continuing education scheme if applicable. Should you have any questions, please write to us at aspensupport@eccouncil.org.

System Requirements:
You will need administrator privileges on the device you are using to access the eCourseware.