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# **ECC Exam Center & Remote Proctoring Services**

**Category (B)**

# Exams Covered Under Category B

This guide applies to the following certification exams. If you are taking any of the exams listed below, please follow the instructions outlined in this guide.

| EXAM NAME                                                                |                                                                 |                                                                       |
|--------------------------------------------------------------------------|-----------------------------------------------------------------|-----------------------------------------------------------------------|
| <b>1</b><br>Certified Ethical Hacker <b>CEH</b>                          | <b>2</b><br>Computer Hacking Forensic Investigator <b>CHFI</b>  | <b>3</b><br>Certified Network Defender <b>CND</b>                     |
| <b>4</b><br>EC-Council Certified Incident Handler <b>ECIH</b>            | <b>5</b><br>Certified Cybersecurity Technician <b>CCT</b>       | <b>6</b><br>Certified Chief Information Security Officer <b>CCISO</b> |
| <b>7</b><br>Certified Cloud Security Engineer <b>CCSE</b>                | <b>8</b><br>EC-Council Certified DevSecOps Engineer <b>ECDE</b> | <b>9</b><br>Certified Offensive AI Security Professional <b>COASP</b> |
| <b>10</b><br>Certified Responsible AI Governance and Ethics <b>CRAGE</b> | <b>11</b><br>Certified AI Program Manager <b>CAIPM</b>          | <b>12</b><br>EC-Council Disaster Recovery Professional <b>EDRP</b>    |
| <b>13</b><br>EC-Council Certified Encryption Specialist <b>ECES</b>      |                                                                 |                                                                       |

# WELCOME TO EC-COUNCIL

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VERSION 2.0 | EFFECTIVE 10th August 2026

The EC-Council Exam Center is now more convenient than ever! EC-Council has established online proctoring services which allow test takers to attempt exams from any desired location on a date and time that best fits their schedule.

This instructional, step by step guide will help you register via EC-Council's Online remote proctoring services and the ECC Exam center to schedule your exam in advance. Please review the instructions in full prior to scheduling your exam. Should you have questions on the process, please contact us at: [support@eccouncil.org](mailto:support@eccouncil.org).

SECTION 01

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# Register at EC- Council Exam Center

01

- Start a registration as a new user at <https://www.eccexam.com>
- Please contact [support@eccouncil.org](mailto:support@eccouncil.org) with questions on registering an account.

+1-833-675-1925    [support@eccouncil.org](mailto:support@eccouncil.org)

## EC-Council

UserName:

Password:

**LOGIN**

[Register](#)    [Forgot Password](#)

### New Onsite Exam Requirements

Effective 15 April 2026, EC-Council will introduce updated requirements for the onsite exam environment. These enhancements are part of our ongoing commitment to strengthening exam integrity, improving candidate authentication, and ensuring consistent and scalable exam delivery processes in alignment with ANAB accreditation and ISO/IEC 17024 standards.

#### Updated Onsite Exam Process

The updated process for candidates taking onsite exams will be as follows:

- **Register, Upload Photo ID & Login** via the exam portal ([www.eccexam.com](https://www.eccexam.com))
- **Enter Exam Voucher**
- **Proctor Unlock** (no change to proctor ID or credentials)
- **Automated System Check** (New Feature)
- **Live Headshot Capture** (New Requirement)
  - A clear photo will be captured through the webcam
  - Face must be fully visible with a neutral background and proper lighting
- **Start Exam**

**Maintenance schedule** - This service will be unavailable due to scheduled maintenance on the 1st Tuesday of every month between 22hrs - 24hrs EST. Proctors are requested to ensure there are no sessions running during this time.

Fill in all the fields completely in the registration form. Click “Next”

## EC-Council | Exam Center

### Register

Required information is marked with an asterisk[\*].

**Title**

Example: Mr.,Ms.,Mrs.,Dr.

**First Name \***

**Middle Name**

**Last Name /Surname \***

**Username \*** ( Username should be at least 10 characters long. )

**Password \***

**Confirm Password \***

**Email Address \***

**Confirm Email Address \***

Next

Fill in all the fields completely in the registration form and click “Register”.

**EC-Council | Exam Center**

**Register**

**Address Type \***

Select One ▾

**Address 1 \***

**Address 2**

**Address 3**

**City \***

**State/Province \***

**Country/Region of Residence \*** **ZIP Code \***

--Select-- ▾

**Mobile Number \***

+ --Select-- ▾

**Company/Institution Name \***

**Upload Photo ID \*** [Choose File](#) | No file chosen  
Only .JPG, .GIF, and .PNG files of less than 1 MB size is supported.  
Please upload your valid government issued photo identification proof. This data will be stored for 90 days from the date of the exam.

**Acceptable proof:** Passport, Driver's license, National/State ID card  
**Note:** Please make all details before submitting.

**Do you know anyone from EC-Council Examination team? (If yes, specify the name):**

☐ YES

☒ NO

**Are you a US veteran? \***

☐ YES

☒ NO

**Year of DOB \*** -- Select Year -- ▾

**Month of DOB \*** -- Select Month -- ▾

☐ I confirm that I meet the legal age requirements as permitted by my country of origin/residency to avail of this service.

☐ I agree to Terms of Use and Privacy Statement

[Previous](#) [Register](#)

Powered by **EXAM**

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Upon successful registration, you will receive an account activation link via email.

## EC-Council | Exam Center

### Confirm Your Registration

✔ Your registration with ECC-Exam is not yet complete. A confirmation email has been sent to [ ] with an activation link. Please click on the activation link to confirm your registration.

SECTION 02

# Scheduling Your Exam

02

# Requirements

## Proctor exam specialists Connection Requirements

|                | Minimum Requirement | Recommended requirement |
|----------------|---------------------|-------------------------|
| Download Speed | 0.768 Mbps          |                         |
| Upload Speed   | 0.384 Mbps          | 1 Mbps                  |

### Types of Approved Connections

Wireless (Wi-Fi)

Hardwired

## What is the OS Requirement?

Remote proctoring Services only compatible with Windows and Mac computers/laptops

|     | Minimum           | Recommended                        |
|-----|-------------------|------------------------------------|
| PC  | Windows 8         | Windows 10 (10 S is not supported) |
| MAC | macOS Monterey 12 | macOS Sonoma14 or higher           |

Chromebooks are only supported for the G Suite Certification and G Suite Administrator exams.

Linux/Unix/Android/Windows RT tablets, computers or phones are not compatible for your Remote proctoring session.

The test taker should have the default Administrator privileges of the system to allow the proctor to unlock the exam.

# Technical Specifications and Requirements

| Type                    | Minimum                        | Recommended                             |
|-------------------------|--------------------------------|-----------------------------------------|
| Camera                  | 640X480 resolution             | 1280x720 resolution                     |
| Windows Users           | Window 8                       | Windows 10 (10 S mode is not supported) |
| Mac Users               | macOS Monterey 12              | macOS Sonoma14 or higher                |
| Internet Download Speed | 0.768 Mbps                     | 1.5 Mbps                                |
| Internet Upload Speed   | 0.384 Mbps                     | 1 Mbps                                  |
| RAM                     | 4 GB                           | 8 GB                                    |
| Ports                   | 1935,843,80,443,61613, UDP/TCP | 1953,843,80,443,61613, UDP/TCP          |

## Testing advises for a successful remote testing experience

### 1. Use a good bandwidth internet connection

Take the below steps to avoid disconnection during the exam

- If possible, use a wired internet connection rather than Wi-Fi
- If using Wi-Fi, sit near the Wi-Fi Router / Modem to avoid any signal-related issues.
- Disconnect any VPNs if you have them.

### 2. Technical issues

Your proctor attempts to resolve technical issues in real time. If the problem cannot be resolved, the proctor files a case on your behalf.

**Before the exam starts:** EC-Council may either reschedule your exam appointment or cancel your appointment, which provides you reinstate your original exam voucher code where applicable.

**During your exam:** EC-Council will provide an exam voucher code for a new appointment.

### 3. Creating a support ticket with EC-Council

- If you are disconnected from the proctor and cannot resume your exam, we will create a ticket on your behalf.
- If you want to raise the issue yourself, however, you can contact EC-Council Customer Support by chat or create a ticket at [support@eccouncil.Zendesk.com](mailto:support@eccouncil.Zendesk.com). Chat is available 24 hours a day, seven days a week.

- Create an account at <https://proctor1.examspecialists.com>
- Please contact [info@examspecialists.com](mailto:info@examspecialists.com) with questions about creating an account.

  
  
  
☐ I'm not a robot   

Login

[Register](#) [Forgot Password?](#)

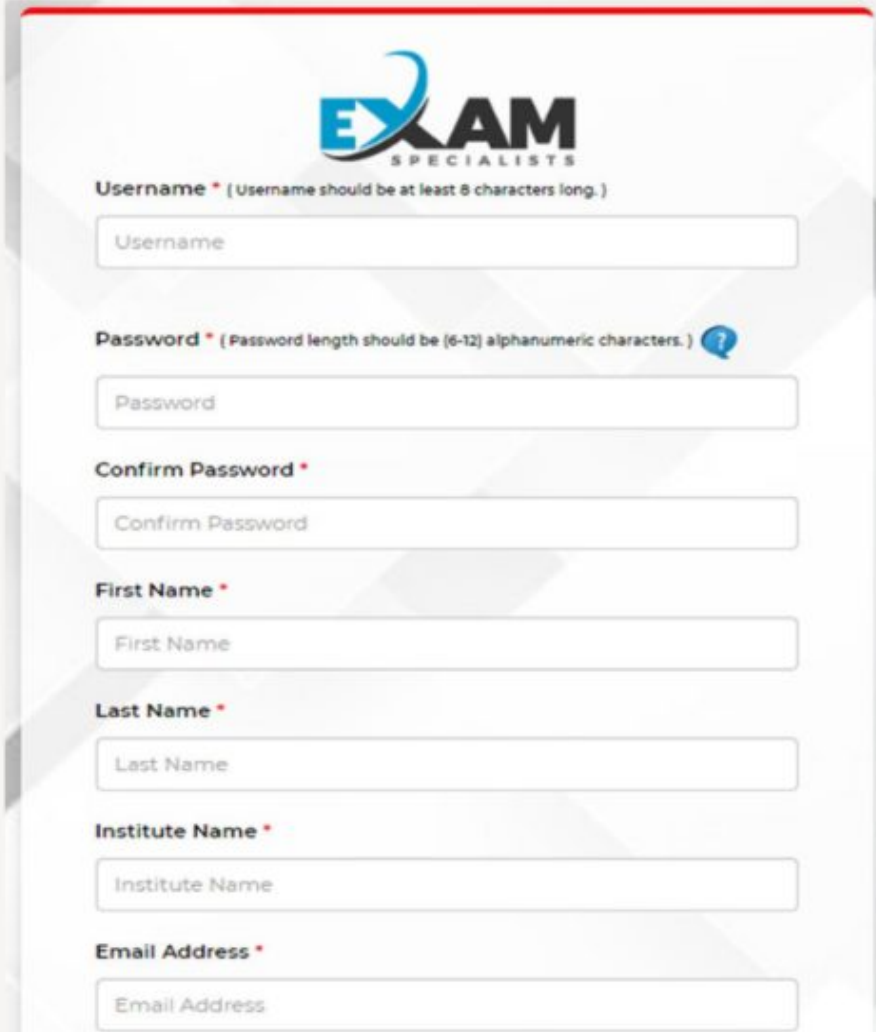
### Important Notice

- This service will be unavailable due to scheduled maintenance on the 1st Tuesday of every month between **22hrs - 24hrs EST**. Proctors are requested to ensure there are no sessions running during this time.
- Effective from 1st May 2023, all the test takers will be required to upload their Govt Photo- ID and capture their headshot at the time of scheduling their exam post registration.
- Effective 17 Oct 2023, EC-Council will implement an Exam Rescheduling Fee for any changes to the initially scheduled examination dates.
  - The first reschedule, up to seven days before the exam date, is free of charge. If rescheduled within seven days of the exam date, a fee of \$49 will apply.
  - For a second rescheduling, a fee of \$99 is applicable and subsequent rescheduling will incur a fee of \$149, and so on.

**Note:** The rescheduling fee is non-refundable and will be processed upon rescheduling.

 **Exam Helpline**  
+1-844-662-3509

Fill in all the fields completely in the registration form.



The registration form is titled "EXAM SPECIALISTS" with a logo featuring a blue stylized 'E' and 'X' followed by "AM" in bold and "SPECIALISTS" in smaller text below. The form contains the following fields:

- Username \*** (Username should be at least 6 characters long.)
- Password \*** (Password length should be (6-12) alphanumeric characters.) 
- Confirm Password \***
- First Name \***
- Last Name \***
- Institute Name \***
- Email Address \***

Fill in all the fields completely in the registration form and click “Register”.

Street 1 \*

Street 1

Street 2

Street 2

City \*

City

State/Province \*

State

Time Zone \*

-Select- ▼

The exam booking time will be displayed according to the time zone selected during the registration process.

Country \*

-Select- ▼

Postal Code \*

Postal Code

Country Code \*

▼

Mobile Number\*

Mobile Number

Do you know anyone from EC-Council Examination Team (If yes, specify the name):

☐ YES

☒ NO

☐ I confirm that I meet the legal age requirements as permitted by my country of origin/residency to avail this service.\*

☐ I agree to Terms of Use and Privacy Statement.\*

Register

Upon **successful registration**, you will receive an **account activation link via email**.



## Your Registration is Successful

[login](#)

Your registration with Proctoring Services Portal is completed. We have sent an email. Please check it (  ).

For Any Issues: You can write an email to [info@examspecialists.com](mailto:info@examspecialists.com) or call on +1-833-675-1925 or Live Chat

  
  
  
☐ I'm not a robot   

Login

[Register](#) [Forgot Password?](#)

### Important Notice

- This service will be unavailable due to scheduled maintenance on the 1st Tuesday of every month between **22hrs - 24hrs EST**. Proctors are requested to ensure there are no sessions running during this time.
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  - For a second rescheduling, a fee of \$99 is applicable and subsequent rescheduling will incur a fee of \$149, and so on.

**Note:** The rescheduling fee is non-refundable and will be processed upon rescheduling.

Exam Helpline  
+1-844-662-3509

Login into the exam portal using your account login credentials.

  
  
  
☐ I'm not a robot   
[Register](#) [Forgot Password?](#)

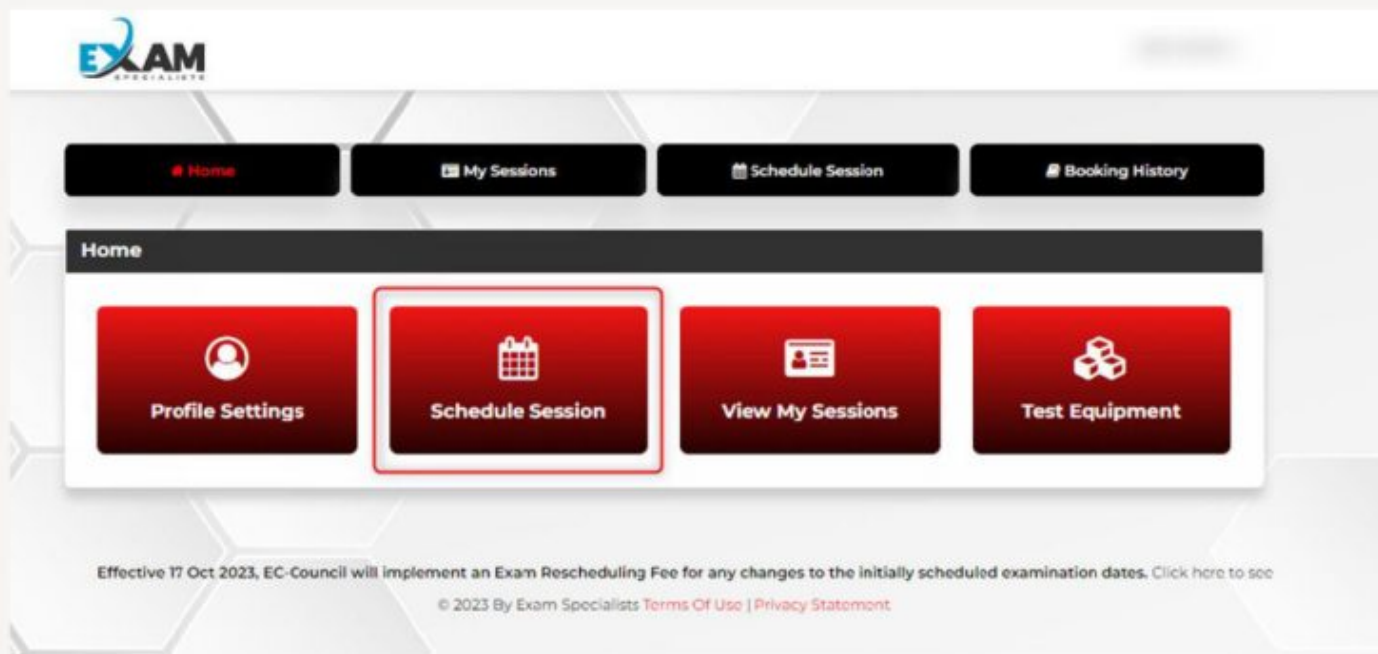
### Important Notice

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  - The first reschedule, up to seven days before the exam date, is free of charge. If rescheduled within seven days of the exam date, a fee of \$49 will apply.
  - For a second rescheduling, a fee of \$99 is applicable and subsequent rescheduling will incur a fee of \$149, and so on.

**Note:** The rescheduling fee is non-refundable and will be processed upon rescheduling.

 **Exam Helpline**  
+1-844-662-3509

- We recommend you to schedule your exam at least 72 hours or 3 days before your test date.
- Click on the “**Schedule Session**” icon to schedule your session.



- Enter your valid exam voucher code in the “Exam Voucher Code” field.
- Click “TAKE SNAPSHOT” to take Headshot pic then click on “Upload”
- Click “Choose File” to upload your Photo ID.
- Click “CHECK SLOT AVAILABILITY” to check the availability of exam slots.

The screenshot displays the EXAM Specialists website interface. At the top left is the logo for EXAM SPECIALISTS. Below the logo is a navigation bar with four buttons: Home, My Sessions, Schedule Session, and Booking History. The 'Schedule Session' button is highlighted. Below the navigation bar is a modal window titled 'Select New Session'. This modal contains the following fields and buttons:

- Enter Exam Voucher\* :** A text input field.
- Exam Name :** A text input field.
- Take Headshot\* :** A red button labeled 'TAKE SNAPSHOT'.
- Upload your Photo ID\* :** A button labeled 'Choose File' followed by the text 'No file chosen'.

Below these fields, there is a small text block providing instructions and a note:

Only PNG, JPG and JPEG file of maximum 2 MB size is supported.  
Please upload your valid government issued photo identification proof; this will be used for authentication purposes. This data will be stored for 90 days from the date of the exam.  
**Acceptable list of proof :** International travel active passport - Driver's license - Identification card (national, state or province ID card)  
( **Note\*** : Please mask your personally identifiable information (PII) details while submitting the identification proof. )

At the bottom of the modal is a red button labeled 'CHECK SLOT AVAILABILITY'.

Below the modal, a footer message states: 'Effective 17 Oct 2023, EC-Council will implement an Exam Rescheduling Fee for any changes to the initially scheduled examination dates. Click here to see'.

At the very bottom, the copyright notice reads: '© 2023 By Exam Specialists [Terms Of Use](#) | [Privacy Statement](#)'.

The system will ask you to select the Date you prefer to schedule the exam.



Home

My Sessions

Schedule Session

Booking History

Schedule My Session -

**Most Important Points:**

1. This exam slot is allocated to you temporarily. If your exam voucher and training records are not successfully validated, your exam session will be cancelled.
2. If allocated and you fail to attend your exam, a rescheduling fee shall apply.
3. All Proctoring sessions are currently available in English language only.
4. The exam booking date and time will be displayed according to the time zone selected during the registration process. Please ensure that you choose the correct time zone to avoid any discrepancies with your scheduled exam slot.

<

August 2026

>

| Su | Mo | Tu | We | Th | Fr | Sa |
|----|----|----|----|----|----|----|
| 26 | 27 | 28 | 29 | 30 | 31 | 1  |
| 2  | 3  | 4  | 5  | 6  | 7  | 8  |
| 9  | 10 | 11 | 12 | 13 | 14 | 15 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 |
| 30 | 31 | 1  | 2  | 3  | 4  | 5  |

**Description**

- Available Dates For The Exam
- Current Day
- Selected Date
- No Slots Available

**Exam Details**

Exam Name:

Duration(Minutes): 2

You will be able to see the exam name

Select the **Date and Time** you prefer to schedule the exam then click on **Confirm**. You will receive an email confirming your registered slot.

The screenshot displays the EXAM Associate website's scheduling interface. At the top, the EXAM Associate logo is visible. Below it, a navigation bar contains four buttons: Home, My Sessions, Schedule Session, and Booking History. The main content area features a red header with the text 'Exam Name -' and 'Your Time Zone: IST'. Below this, there are 'Previous' and 'Next' buttons on the left, and a 'Date Modify' button on the right. The central part of the interface is a grid of exam slots, each consisting of a time slot and a 'CONFIRM' button. The slots are arranged in two columns and six rows. The times range from 09:30 AM to 03:30 PM. At the bottom of the page, there is a notice about an Exam Rescheduling Fee effective from 17 Oct 2023, and a copyright notice for 2023 by Exam Specialists.

EXAM ASSOCIATE

Home My Sessions Schedule Session Booking History

Exam Name -  
Your Time Zone: IST

Previous Next Date Modify

|          |         |          |         |
|----------|---------|----------|---------|
| 09:30 AM | CONFIRM | 10:10 AM | CONFIRM |
| 10:30 AM | CONFIRM | 11:10 AM | CONFIRM |
| 11:30 AM | CONFIRM | 12:10 PM | CONFIRM |
| 12:30 PM | CONFIRM | 01:10 PM | CONFIRM |
| 02:30 PM | CONFIRM | 03:10 PM | CONFIRM |
| 03:30 PM | CONFIRM | 03:10 PM | CONFIRM |

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You will receive an email confirming your registered slot.

The screenshot displays the Exam Specialists website interface. At the top left is the logo for EXAM SPECIALISTS. Below the logo is a navigation bar with four buttons: Home (with a house icon), My Sessions (with a calendar icon), Schedule Session (with a calendar icon), and Booking History (with a document icon). Below the navigation bar is a section titled "My Cart". Inside the "My Cart" section, there is a green confirmation message that reads "Reservation complete. Please check your email." with a close button (X) on the right. At the bottom of the page, there is a footer notice: "Effective 17 Oct 2023, EC-Council will implement an Exam Rescheduling Fee for any changes to the initially scheduled examination dates. Click here to see" followed by a link. Below this notice is the copyright information: "© 2023 By Exam Specialists Terms Of Use | Privacy Statement".

**EXAM**  
SPECIALISTS

Home My Sessions Schedule Session Booking History

**My Cart**

Reservation complete. Please check your email.

Effective 17 Oct 2023, EC-Council will implement an Exam Rescheduling Fee for any changes to the initially scheduled examination dates. [Click here to see](#)

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- You will see the **Countdown** to your exam slot appear on the top right-hand side of the screen.
- You will also receive a confirmation email with instructions sent to your registered email ID.

The screenshot displays the 'My Sessions' page of the EXAM Specialists portal. At the top, there is a navigation bar with four buttons: 'Home', 'My Sessions', 'Schedule Session', and 'Booking History'. Below this, the 'My Sessions' section features a large countdown timer. The timer text reads: "Get ready for the challenge! Your next session for [redacted] begins in: " followed by a large digital display showing "18:01:53:00". Below the display, the units "Days", "Hour", "Minutes", and "Seconds" are listed. Underneath the timer is a table with the following columns: Exam Name, Session Start Time, TimeZone, and Action. The table contains one row with a redacted exam name, a redacted start time, and the time zone "IST". The Action column for this row contains three red buttons: "RESCHEDULE", "CANCEL", and "START TEST". Below the table, it says "Total: 1 Record(s) found". To the right of this, there are dropdown menus for "Page Size" (set to 1) and "Page No" (set to 10). At the bottom of the page, there is a notice: "Effective 17 Oct 2023, EC-Council will implement an Exam Rescheduling Fee for any changes to the initially scheduled examination dates. Click here to see" and a copyright notice: "© 2023 By Exam Specialists Terms Of Use | Privacy Statement".

**EXAM**  
SPECIALISTS

Home My Sessions Schedule Session Booking History

**My Sessions**

"Get ready for the challenge!  
Your next session for [redacted]  
[redacted] begins in: "

18:01:53:00  
Days Hour Minutes Seconds

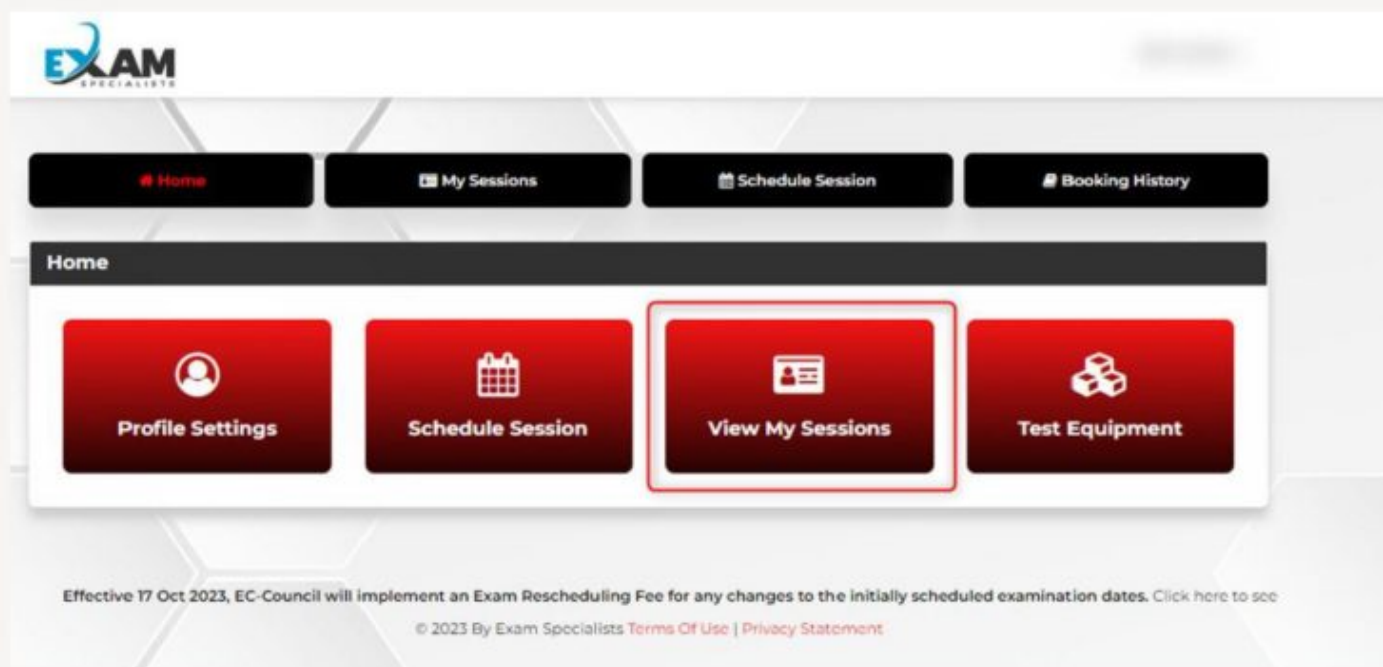
| Exam Name  | Session Start Time | TimeZone | Action                       |
|------------|--------------------|----------|------------------------------|
| [redacted] | [redacted]         | IST      | RESCHEDULE CANCEL START TEST |

Total: 1 Record(s) found Page Size: 1 Page No: 10

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- Click the “**View My Sessions**” icon on the day of the exam.
- Ensure you have tested your equipment. You can do so by clicking the “**Test Equipment**” icon.



## Exam Session rules for the test-takers

- You need to use a Desktop or laptop for the exam. Tablets or touch screens are not allowed.
- You need to use only one monitor. Extra monitors/Extensions/Splitters are not allowed.
- EC-Council highly recommends test-takers use a personal computer rather than a work computer, which may have additional security that can interfere with your testing session
- You must stay within webcam view
- You can't take breaks during the exam
- A beverage in any container is allowed. You are not allowed to take food during the exam.
- You can't move your webcam once the testing session has started.
- Mumbling and speaking loudly will lead to a warning.
- You can bring one Pen or Pencil and two scratch papers which you will need to destroy after completing the exam.

## Important Note

**The proctor would not allow a candidate to begin the exam under the following conditions**

- Failure if equipment tests such as internet, camera, software, hardware.
- Failure to provide a government-issued photo id that can be accepted.
- Failure to provide a successful 360-degree pan scan that meets the proctor's expectations.
- Failure to agree to the session terms specified at the start of the exam session, such as break permissions, securing unrequired material/ device, informing the proctor before submitting the exam.
- Failure to confirm holding a valid exam voucher.

**The exam session will be restricted by the system (ECC Exam Centre) in the following conditions**

- NDA is not agreed to
- Terms & Conditions are not agreed to
- Invalid or Expired exam voucher
- Invalid Proctor Authentication

**Note:** You will be notified if any breaks are allowed and how many you can take while going through the rules of the exam during the launch process.

## The test taker will be requested to pan the room in the following conditions:

### Scenario 1

- There is a specific activity in the room
- The test-taker is more than attentive to a location within the room other than the system screen.

In both the above conditions, the proctor requests the test takers' permission before proceeding with the pan-scan, should the test taker refuses, this will be flagged as an incident.

### Scenario 2

- The test taker is disconnected
- Requests for bathroom breaks apply only to test takers with approved special accommodations that allow breaks. All other test takers must remain in the testing area throughout the exam.

In both the above conditions, it is mandatory for the proctor to pan-scan the room.

## Special Notes

### As a test taker you will need to:

- Have a reflex surface/mirror available if you use a camera that CANNOT rotate 360 degrees.
- Ensure that there is no one present in the room.
- Ensure that you do not carry Books, Calculators, or Notes that are accessible during the session.
- Ensure that you are not using any kind of software for assistance and that you do not have access to websites except for the ECC exam centre during the test session.
- Ensure that you do not take any breaks during the exam or leave the testing area visible to the remote proctor during the session.
- Ensure that your proctor has witnessed your exam submission.
- Understand and agree that you will cooperate with the identification check procedures before the session.

### Note:

- EC-Council reserves the right to request additional documents upon registration or cancel your session if you fail to reply or provide the required documentation.
- In a situation where the above conditions are not met, EC-Council reserves the right to put your certification status on hold.

SECTION 03

---

# Attempting the Exam

Windows Users

03

You will need to connect with your proctor by clicking the “**Start Exam**” icon.

**Tip:** You will be able to connect with your proctor only when all the numbers on your countdown appear as “0”

The screenshot displays the EXAM SpectraTest web application. At the top, there is a navigation bar with four buttons: Home, My Sessions, Schedule Session, and Booking History. The 'My Sessions' section is active, showing a large countdown timer and a table of exam sessions.

**My Sessions**

“Get ready for the challenge!  
Your next session for [redacted]  
[redacted] begins in: ”

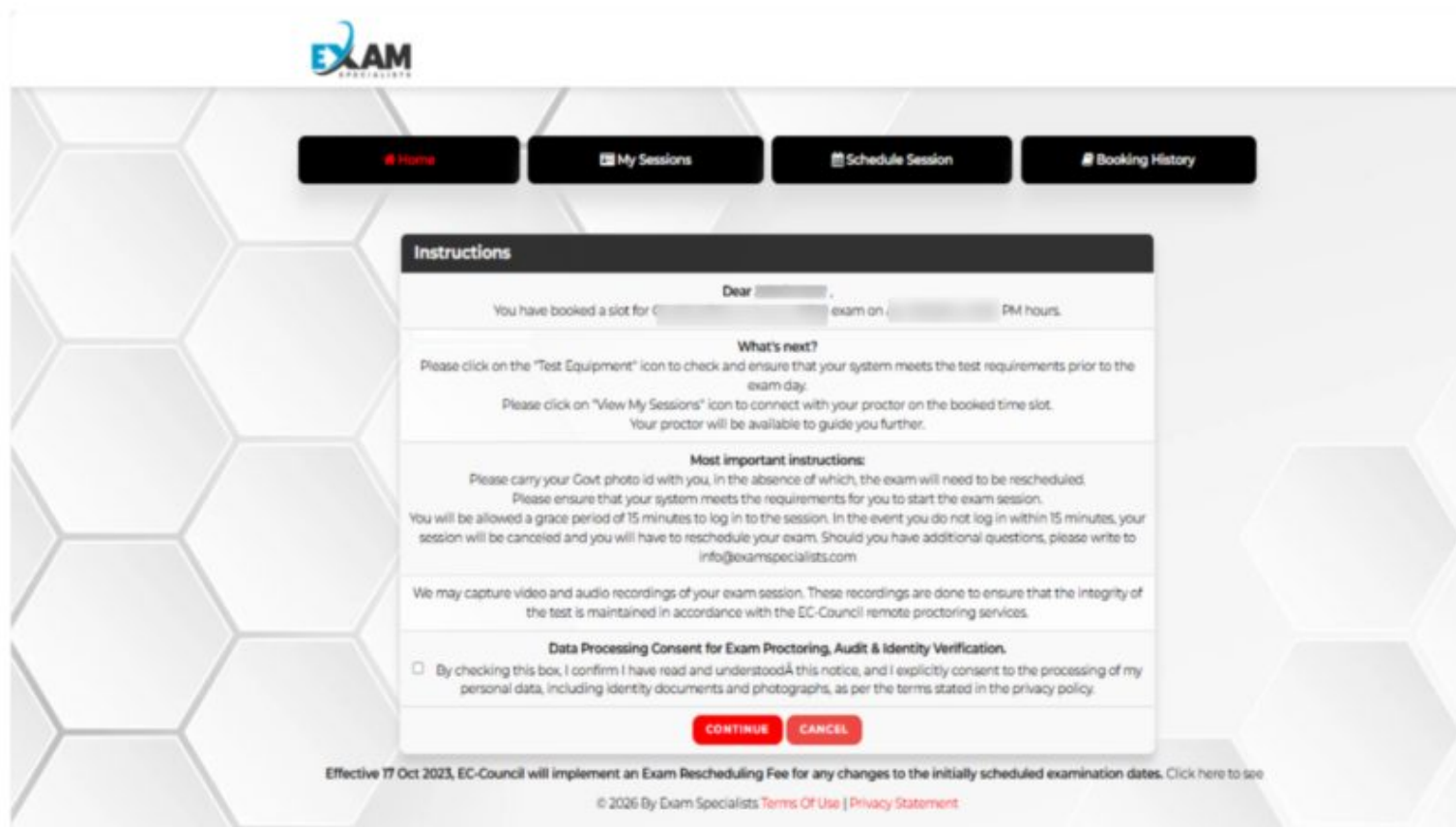
00:00:00:00  
Days Hours Minutes Seconds

| Exam Name  | Session Start Time | TimeZone | Exam Voucher | Action                                                                       |
|------------|--------------------|----------|--------------|------------------------------------------------------------------------------|
| [redacted] | [redacted]         | IST      | [redacted]   | <a href="#">RESCHEDULE</a> <a href="#">CANCEL</a> <a href="#">START TEST</a> |

Total: 1 Record(s) found

Page Size: 1 Page No: 10

Once you have followed the instructions and granted the permission, click “Continue”.



The screenshot shows the Exam Specialists website interface. At the top, there is a navigation bar with four buttons: Home, My Sessions, Schedule Session, and Booking History. Below this, a modal window titled "Instructions" is displayed. The modal contains the following text:

**Instructions**

Dear [Name],

You have booked a slot for [Time] exam on [Date] PM hours.

**What's next?**

Please click on the "Test Equipment" icon to check and ensure that your system meets the test requirements prior to the exam day.

Please click on "View My Sessions" icon to connect with your proctor on the booked time slot. Your proctor will be available to guide you further.

**Most important instructions:**

Please carry your Govt photo id with you, in the absence of which, the exam will need to be rescheduled. Please ensure that your system meets the requirements for you to start the exam session. You will be allowed a grace period of 15 minutes to log in to the session. In the event you do not log in within 15 minutes, your session will be canceled and you will have to reschedule your exam. Should you have additional questions, please write to [info@examsspecialists.com](mailto:info@examsspecialists.com)

We may capture video and audio recordings of your exam session. These recordings are done to ensure that the integrity of the test is maintained in accordance with the EC-Council remote proctoring services.

**Data Processing Consent for Exam Proctoring, Audit & Identity Verification.**

☐ By checking this box, I confirm I have read and understood this notice, and I explicitly consent to the processing of my personal data, including identity documents and photographs, as per the terms stated in the privacy policy.

**CONTINUE** **CANCEL**

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- Once you click "Continue", a new window will pop up
- Allow Pop-Ups for proctor1.examspecialists.com.

The screenshot displays the EXAM SPECIALISTS exam interface. At the top, there is a navigation bar with the EXAM SPECIALISTS logo. Below the navigation bar, the main content area is titled "Steps to start your exam". Under this title, there are instructions for Windows and iOS users. For Windows users, the steps are: 1. Download and install the support-LogMeInRescue application (You can uninstall this application after completion of the exam). 2. Download and install the EC-Council Exam application (You can uninstall this application after completion of the exam). 3. Once both applications are successfully installed, your proctor will send you a request. To proceed, click the "OK" button. For iOS users, the steps are: 1. Download and install the support-LogMeInRescue application (You can uninstall this application after completion of the exam). 2. Once the application is successfully installed, your proctor will send you a request. To proceed, click the "OK" button. Below the instructions, there are two buttons: "Download LogMeIn App" and "Download Exam App". To the right of the main content area, there is a notification box for "Support-LogMeInRescue.exe" (3.4 MB • Done). At the bottom of the interface, there is a video feed area with two sections: "Student" and "Proctor". The "Student" section shows a blurred video feed. The "Proctor" section shows a video feed with a white silhouette of a person on a black background, indicating that the proctor is not yet visible or is in a placeholder state.

**Steps to start your exam**

**For Windows Users:**

1. Download and install the support-LogMeInRescue application (You can uninstall this application after completion of the exam).
2. Download and install the EC-Council Exam application (You can uninstall this application after completion of the exam).
3. Once both applications are successfully installed, your proctor will send you a request. To proceed, click the "OK" button.

**For iOS Users:**

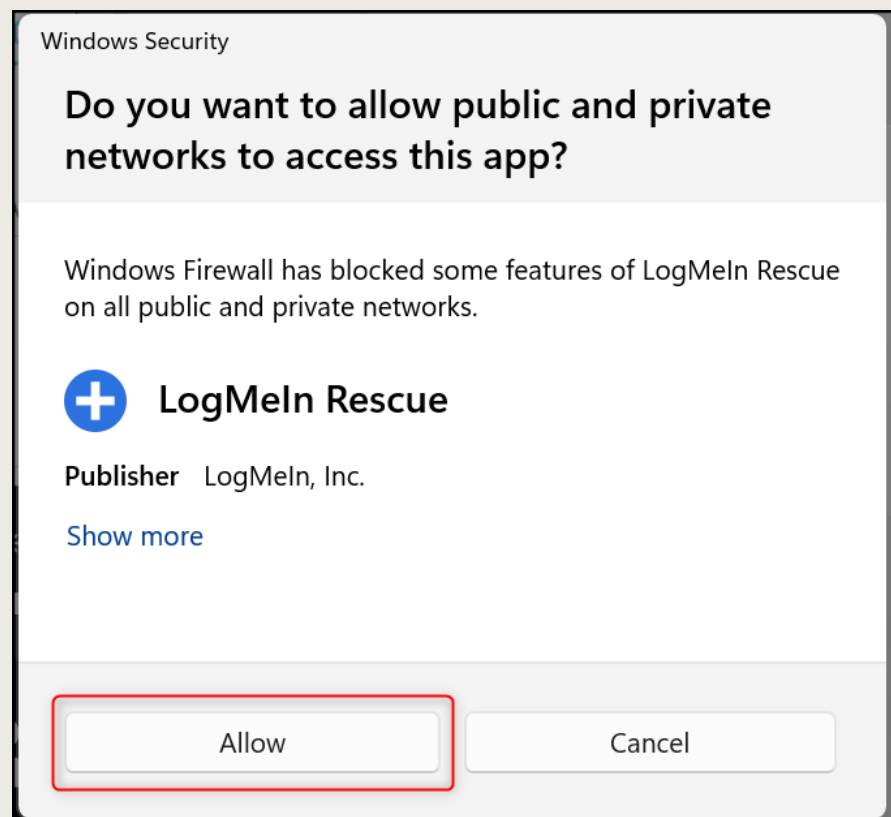
1. Download and install the support-LogMeInRescue application (You can uninstall this application after completion of the exam).
2. Once the application is successfully installed, your proctor will send you a request. To proceed, click the "OK" button.

[Download LogMeIn App](#) [Download Exam App](#)

**Student**

**Proctor**

- Once you have successfully installed the support-Logmein Rescue application, a chat window will enable and will request to allow public and private network access to this app. Click on Allow.



Once you have successfully installed the Support-LogMeIn Rescue application, a chat window will enable.

The screenshot displays the EC-Council Exam Specialists interface. At the top, the 'EXAM SPECIALISTS' logo is visible. Below it, a section titled 'Steps to start your exam' provides instructions for Windows and iOS users. For Windows users, the steps are: 1. Download and install the support-LogMeInrescue application (You can uninstall this application after completion of the exam). 2. Download and install the EC-Council Exam application (You can uninstall this application after completion of the exam). 3. Once both applications are successfully installed, your proctor will send you a request. To proceed, click the "OK" button. For iOS users, the steps are: 1. Download and install the support-LogMeInrescue application (You can uninstall this application after completion of the exam). 2. Once the application is successfully installed, your proctor will send you a request. To proceed, click the "OK" button. Below the instructions are two buttons: 'Download LogMeIn App' and 'Download Exam App'.

Below the instructions, there are two video feeds labeled 'Student' and 'Proctor'. The 'Student' feed shows a blurred image of a person. The 'Proctor' feed shows a black circle with a white person icon and a headset icon. A red speech bubble points to the chat window with the text: 'On successful installation of Support-LogMeIn Rescue and allowing the screen access you will connect with the online proctor.'

On the right side, there is a chat window titled 'EC-Council'. The chat window shows a conversation with 'Roger'. The chat history includes: 22:32 Connecting... 22:32 Connected. A support representative will be with you shortly. 22:32 Support session established with Roger. 22:33 You have denied full permission to Roger. 22:35 Proctor6 has joined the session. At the bottom of the chat window is a text input field with the placeholder 'Type here and press Enter to send' and a send button.

SECTION 04

---

# Attempting the Exam

Mac Users

04

You will need to connect with your proctor by clicking the “**Start Exam**” icon.

**Tip:** You will be able to connect with your proctor only when all the numbers on your countdown appear as “0”

The screenshot displays the EXAM Spectralyte web application. At the top, there is a navigation bar with four buttons: Home, My Sessions, Schedule Session, and Booking History. The 'My Sessions' button is currently selected. Below the navigation bar, the 'My Sessions' section is active, showing a large countdown timer and a table of exam sessions.

**My Sessions**

“ Get ready for the challenge!  
Your next session for [REDACTED]  
[REDACTED] begins in: ”

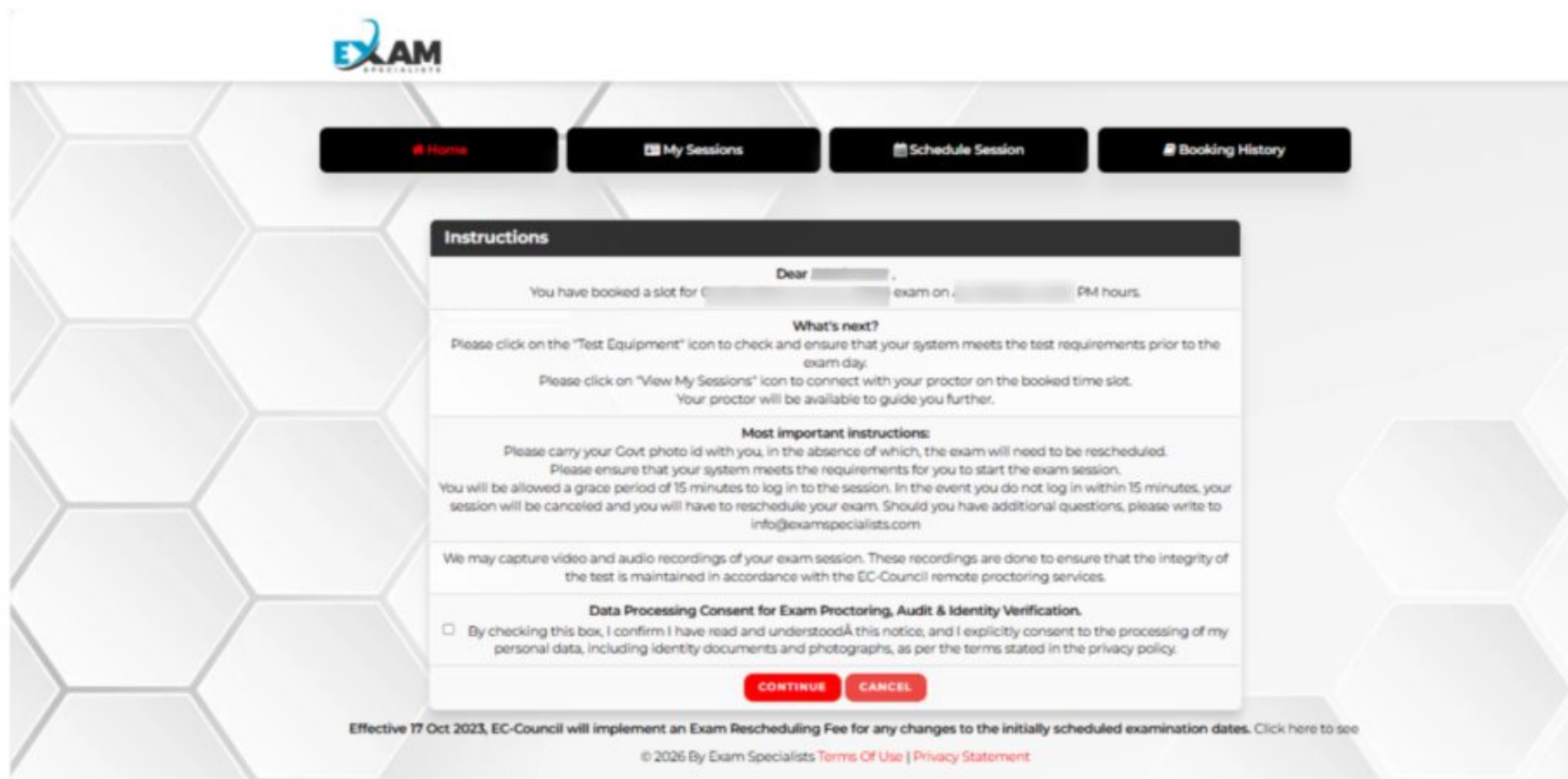
00:00:00:00  
Days Hours Minutes Seconds

| Exam Name  | Session Start Time | TimeZone | Exam Voucher | Action                                                                       |
|------------|--------------------|----------|--------------|------------------------------------------------------------------------------|
| [REDACTED] | [REDACTED]         | IST      | [REDACTED]   | <a href="#">RESCHEDULE</a> <a href="#">CANCEL</a> <a href="#">START TEST</a> |

Total:1Record(s) found

Page Size: 1 Page No: 10

Once you have followed the instructions and granted the permission, click “Continue”.



The screenshot shows the Exam Specialists website interface. At the top, there is a navigation bar with four buttons: Home, My Sessions, Schedule Session, and Booking History. The main content area displays a modal window titled "Instructions".

**Instructions**

Dear [Name],

You have booked a slot for [Time] exam on [Date] PM hours.

**What's next?**

Please click on the "Test Equipment" icon to check and ensure that your system meets the test requirements prior to the exam day.

Please click on "View My Sessions" icon to connect with your proctor on the booked time slot. Your proctor will be available to guide you further.

**Most important instructions:**

Please carry your Govt photo id with you, in the absence of which, the exam will need to be rescheduled.

Please ensure that your system meets the requirements for you to start the exam session.

You will be allowed a grace period of 15 minutes to log in to the session. In the event you do not log in within 15 minutes, your session will be canceled and you will have to reschedule your exam. Should you have additional questions, please write to [info@examspecialists.com](mailto:info@examspecialists.com)

We may capture video and audio recordings of your exam session. These recordings are done to ensure that the integrity of the test is maintained in accordance with the EC-Council remote proctoring services.

**Data Processing Consent for Exam Proctoring, Audit & Identity Verification.**

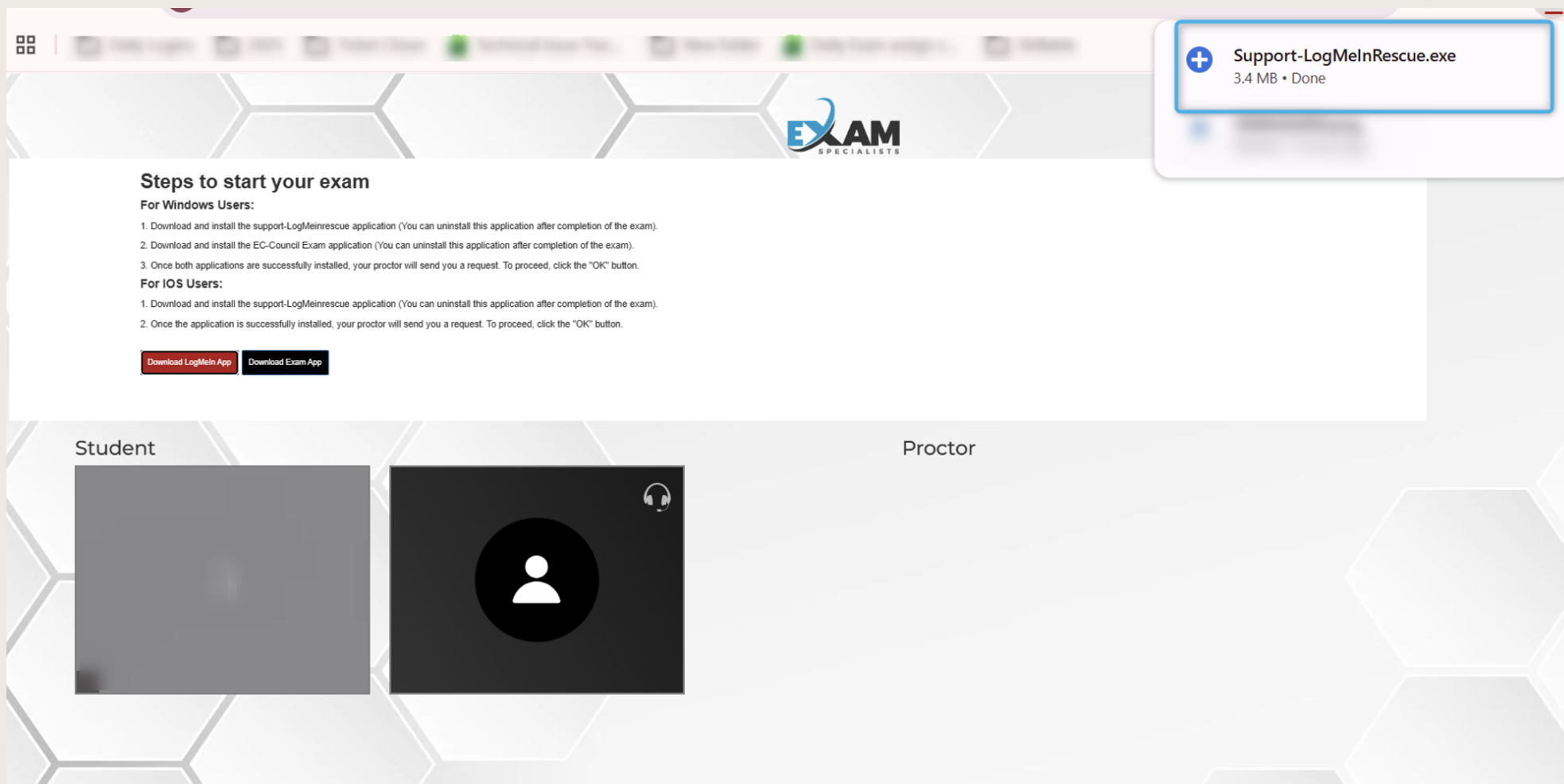
☐ By checking this box, I confirm I have read and understood this notice, and I explicitly consent to the processing of my personal data, including identity documents and photographs, as per the terms stated in the privacy policy.

**CONTINUE** **CANCEL**

Effective 17 Oct 2023, EC-Council will implement an Exam Rescheduling Fee for any changes to the initially scheduled examination dates. [Click here to see](#)

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Once you click “Continue”, a new window will pop up.



Allow Pop-Ups for proctor1.examspecialists.com.



**For IOS Users:**

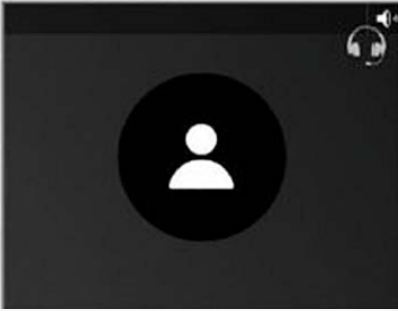
1. Download and install the support-LogMeInrescue application (You can uninstall this application after completion of the exam).
2. Once the application is successfully installed, your proctor will send you a request. To proceed, click the "OK" button.

[Download LogMeIn App](#) [Download Exam App](#)

**Student**



**Proctor**



**Camera and microphone allow**

This page is accessing your camera and microphone.

☒ Continue allowing (or click "Cancel" on your platform to revoke your camera and microphone access)

☐ Allow Mac camera and microphone access

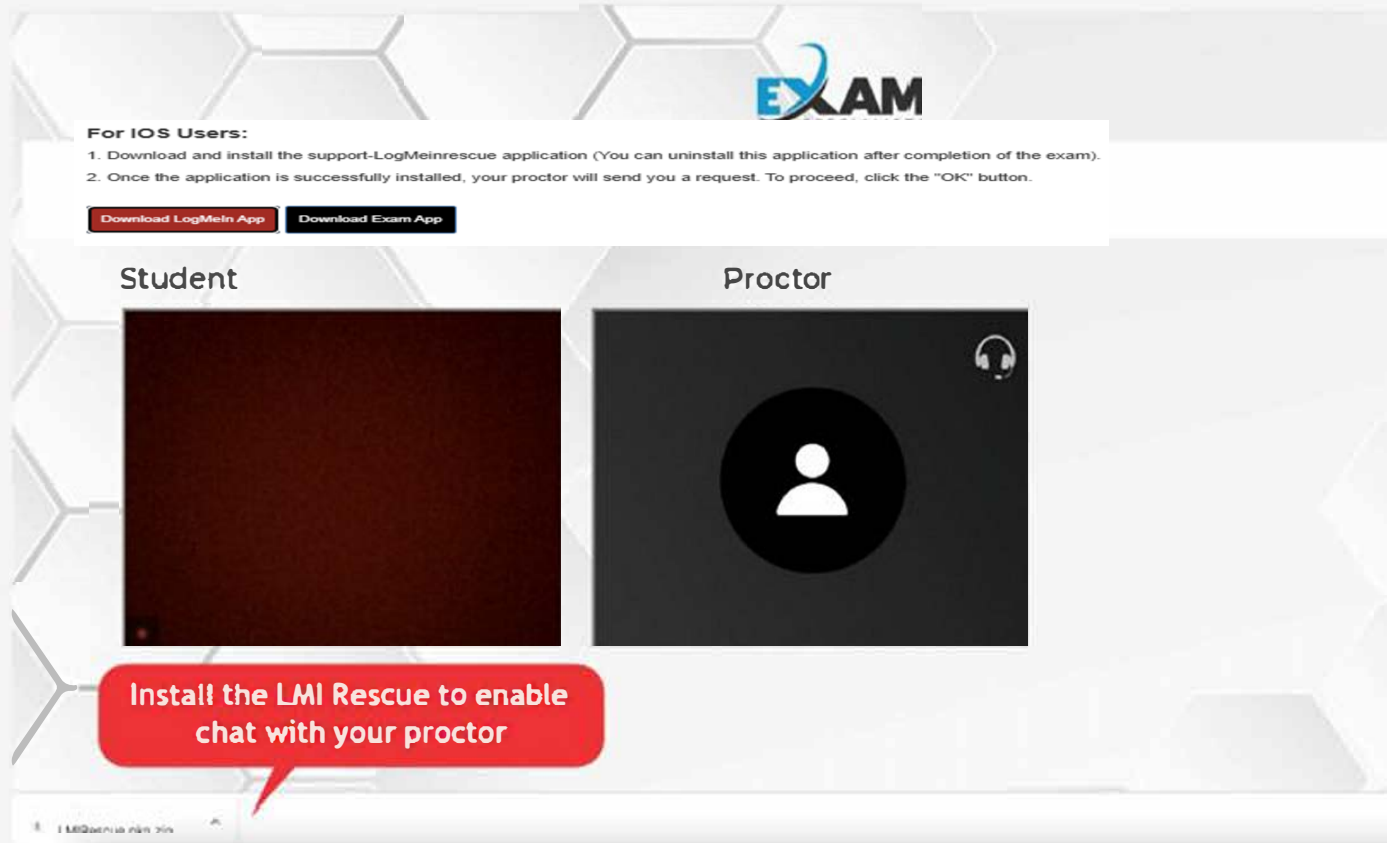
Microphone: Default - MacBook Pro M1

Camera: FaceTime iSight (Mac)

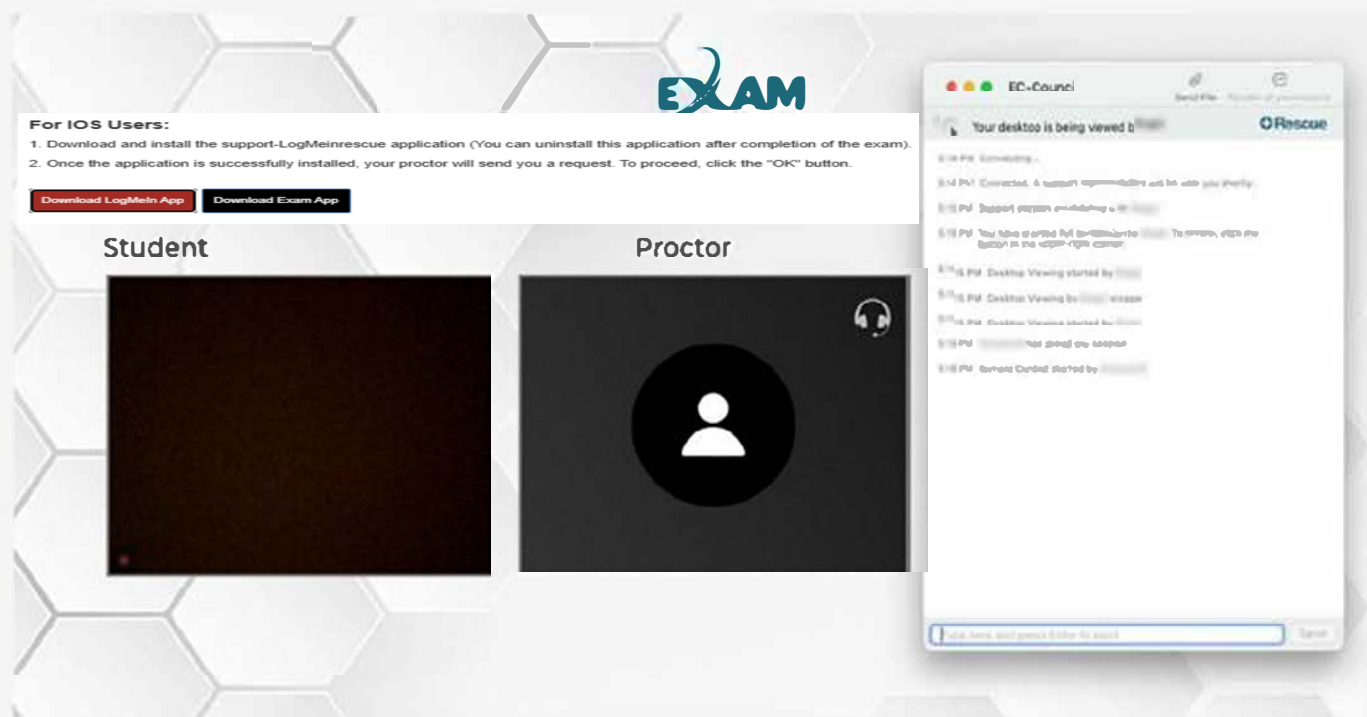
This page may need to be able to use your camera and microphone.

[Cancel](#) [Allow](#)

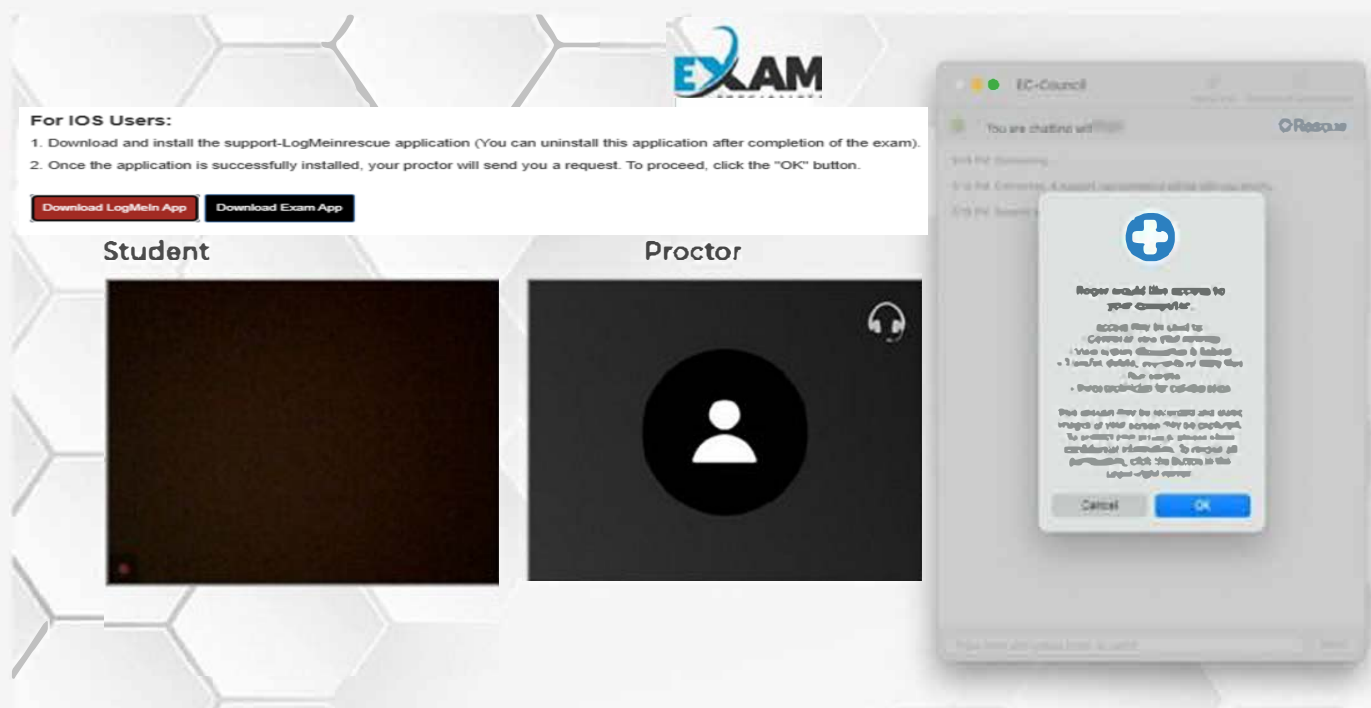
Once connected with the proctor, install the LMI Rescue application to enable chat with your proctor.



Once you have successfully installed the LMI Rescue application, a chat window will enable.



Click OK to allow remote access and enable the screen-sharing option for your proctor to unlock the exam and monitor your screen.



Once you are connected to your proctor via webcam and screen-sharing software, the proctor will request to see your **photo ID** and ask for publicly available information for **authentication purposes**. You will also be asked to perform a few short exercises to ensure no unauthorised materials are in the exam vicinity.



Login to your account using the credentials that you have previously created.

+1-833-675-1925 support@eccouncil.org

**EC-Council**

UserName:

Username

Password:

Password

**LOGIN**

[Register](#)

[Forgot Password](#)

## New Onsite Exam Requirements

**Effective 15 April 2026**, EC-Council will introduce updated requirements for the onsite exam environment. These enhancements are part of our ongoing commitment to strengthening exam integrity, improving candidate authentication, and ensuring consistent and scalable exam delivery processes in alignment with ANAB accreditation and ISO/IEC 17024 standards.

### Updated Onsite Exam Process

The updated process for candidates taking onsite exams will be as follows:

- **Register, Upload Photo ID & Login** via the exam portal ([www.eccexam.com](http://www.eccexam.com))
- **Enter Exam Voucher**
- **Proctor Unlock** (no change to proctor ID or credentials)
- **Automated System Check** (New Feature)
- **Live Headshot Capture** (New Requirement)
  - A clear photo will be captured through the webcam
  - Face must be fully visible with a neutral background and proper lighting
- **Start Exam**

**Maintenance schedule** - This service will be unavailable due to scheduled maintenance on the 1st Tuesday of every month between 22hrs - 24hrs EST. Proctors are requested to ensure there are no sessions running during this time.

Choose OTP Verification Method

# EC-Council

Send Verification Code To

- ☒ My mobile number
- ☐ My registered email address
- ☐ No. I want to use a backup code

**SUBMIT**

Allow your location access and Click “Take Test”

The screenshot shows a web browser at the URL `eccexam.com/Member/UserHome.aspx#`. A location permission dialog box is open, asking "www.eccexam.com wants to Know your location". The dialog has three options: "Allow while visiting the site" (highlighted with a red arrow), "Allow this time", and "Never allow". The background website features a header with "Exam Center" and a "Logout" link. Below the header is a large red banner with the text "Online Exam Made Easy". Underneath the banner is a "Home" section with four buttons: "Take Test", "Resume Test", "Test History", and "Contact Us". Each button has a red icon and a circular arrow icon. At the bottom of the page, there is a footer with the "EXAM" logo and the text "©Copyright 2026 by EC-Council Terms Of Use | Privacy Policy."

Next, you need to enter the exam “**Voucher Code**” that you have received to proceed to the exam.

**EC-Council | Exam Center** [Logout](#)

**Voucher Code**

Enter Voucher Code

[Submit](#) [Cancel](#)

Next, your proctor will be required to key in the “**Proctor ID and Password**” to unlock the exam.

**EC-Council | Exam Center**  | Logout

**Proctor Details**

Proctor ID

Password

Read the instructions and click “Next”.

## EC-Council | Exam Center

| Logout

### Instructions

At EC-Council, protection of your personal information, and making sure you understand how and why it is processed, is of paramount importance to us. As a data processor for your test sponsor, EC-Council processes your personal information only for the purposes of registering and scheduling you for a test, administering that test, and processing the results.

At no time will your personal information be used by EC-Council for any other purpose without your permission.

Your personal information, including your test results, will be provided to your test sponsor for the purposes of providing scores, certification, or other benefits to you.

EC-Council may also disclose your personal data to other EC-Council entities for the purpose of providing you with testing information, administering the test, or processing your results.

These EC-Council entities may be located outside the country in which you take the test, and your personal information may be processed or stored there to provide results and information to your test sponsor.

Adequate protection of your personal information is ensured at all EC-Council entities. You may access, limit the use of, or change your personal information by contacting your test sponsor during normal business hours.

If you test with multiple test sponsors, EC-Council may update your personal information for all test sponsors upon receipt of a change to your personal information.

The above processing is necessary to administer a test to you, and we cannot register you for a test, if you do not agree to personal information processing by EC-Council as described above.

You will have to contact your test sponsor if you do not agree to this processing.

Next

After reading the agreement, tap the “I Agree Terms and Conditions” checkbox and click “Start Test” to begin with your exam.

EC-Council | Exam Center

Logout

Agreement

Dear Candidate,

Prior to attempting an EC-Council exam, you are required to AGREE to:

[EC-Council Non-Disclosure Agreement](#)

[EC-Council Certification Agreement](#)

You should NOT attempt the exam unless you have read, understood and accepted the terms and conditions in full. BY ATTEMPTING THE EXAM, YOU SIGNIFY THE ACCEPTANCE OF THE ABOVE MENTIONED AGREEMENTS. In the event that you do not accept the terms of the agreements, you are not authorized by EC-Council to attempt any of its certification exams.

Important Notice

**Make sure you have your proctor verify your submission prior to logging off with your proctor. If you submit your exam and log out early without notifying your proctor, your certification will be put on hold by the EC-Council.**

You MUST ensure that the information provided herein including your name, mailing address, e-mail is accurate and complete. Kindly ensure that you key in your name in English and without using any special characters as special characters are not recognized by the system as valid entry. INFORMATION PROVIDED HEREIN SHALL BE USED TO PROCESS THE CERTIFICATION. Certifications for candidates that do not provide a valid e-mail address will NOT be processed.

Any mistakes made shall result in the certification department processing an erroneous certificate and will result in additional administration and shipping costs to you. Should you require any further changes or corrections to the information provided, it will cost you an administrative fee of USD75 payable to EC-Council.

Exam Passing Score:

After you successfully submit your exam, the points you earned on each question are totalled and then compared with the cut score to determine whether the result is pass or fail.

**The current passing score for this exam is 70%, you need to earn 70 points out of 100 in order to qualify as pass.**

If you would like to update your profile information kindly send your request to [techsupport@eccouncil.org](mailto:techsupport@eccouncil.org) and we would be happy to help you.

☐ I Agree Terms And Conditions

Start Test

Abort Test

The exam will begin.

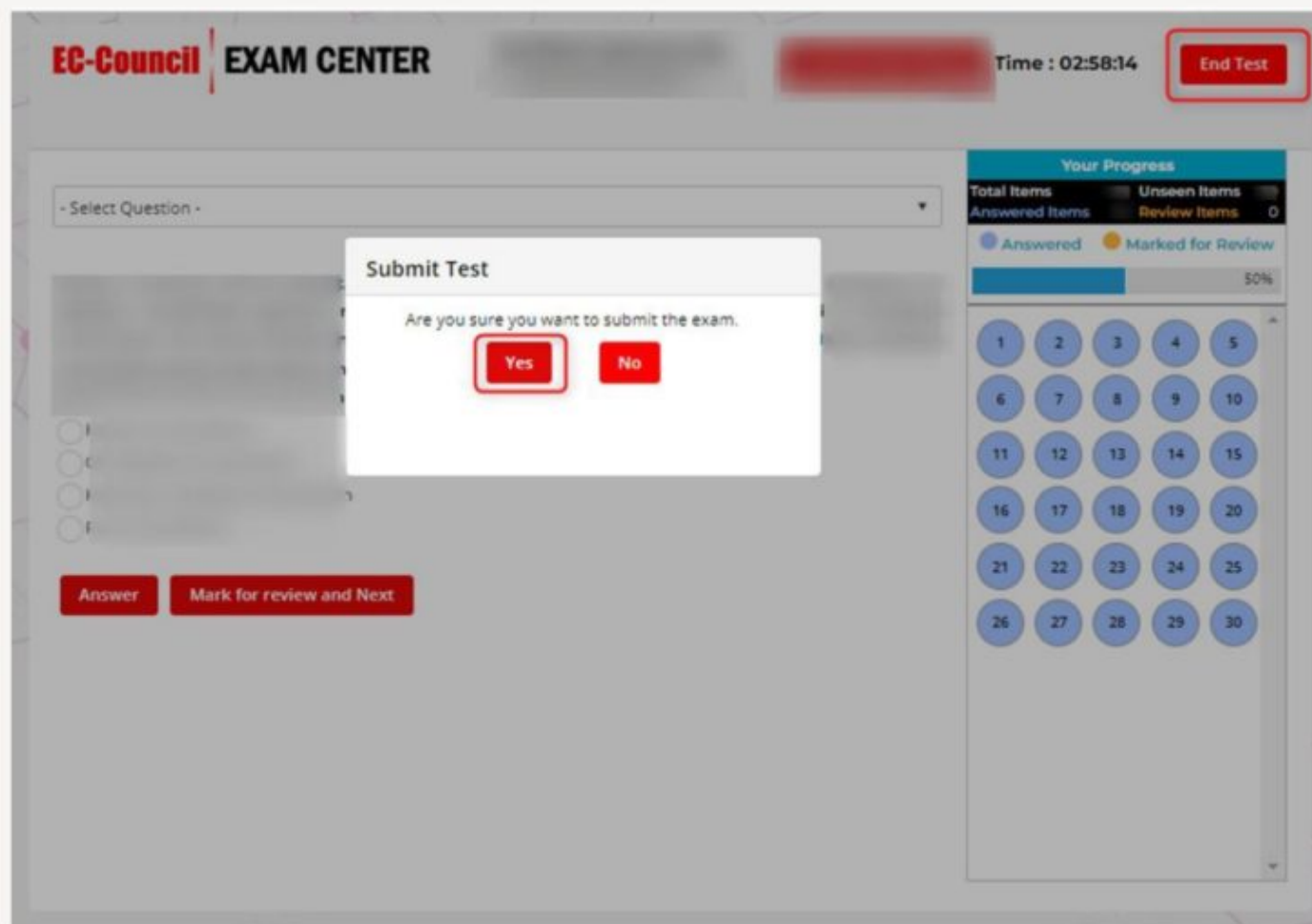
**Note:** You can review the exam questions at any time during the exam by clicking the “Mark for Review and Next” button.

The screenshot displays the EC-Council Exam Center interface. At the top left is the EC-Council logo. To its right is the text "EXAM CENTER". Further right, the time "Time : 03:04:20" is shown next to a red "End Test" button. Below the header, there is a dropdown menu labeled "- Select Question -". A large, blurred rectangular area represents the question content. To the left of this area is a vertical list of radio buttons. Below the question area are two red buttons: "Answer" and "Mark for review and Next". Two red callout boxes provide instructions: one points to the "Mark for review and Next" button with the text "Select 'Mark for Review' to review questions", and the other points to the "Answer" button with the text "Select Radio button and click Answer". On the right side of the interface is a "Your Progress" panel. It contains a table with the following data:

| Your Progress  |              |
|----------------|--------------|
| Total Items    | Unseen Items |
| Answered Items | Review Items |
| 0              | 0            |
| 0%             |              |

Below the table are two colored circles: a blue circle labeled "Answered" and a yellow circle labeled "Marked for Review".

Once you answer all the questions, please click the “**End Test**” button.



You will be able to view the results screen. Select the “Click Here For More Details” link.

## EC-Council | Exam Center

Logout

### Results

|                |                                                                                                                                                                                                                   |
|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Candidate Name |                                                                                                                                                                                                                   |
| Test Name      |                                                                                                                                                                                                                   |
| Start Date     |                                                                                                                                                                                                                   |
| End Date       |                                                                                                                                                                                                                   |
| Total Score    |                                                                                                                                                                                                                   |
| Gained Score   |                                                                                                                                                                                                                   |
| Final Result   | Unfortunately you did not meet the required score to pass this exam. If you would like to re-take the test, kindly contact EC-Council at <a href="mailto:examvoucher@eccouncil.org">examvoucher@eccouncil.org</a> |

**Note:** As part of our commitment to sustainability and ESG initiatives, we provide only digital certificates to those who successfully pass the exam. If you wish to receive a physical certificate, you may purchase one at [this link](#).

This result reflects the candidate's performance and is issued as an official outcome. All results are subject to standard post-examination review and security analysis. Certification will be issued upon successful completion of all verification processes within 7 working days. Any identified irregularities will be addressed in accordance with EC-Council's Candidate Retest Audit (CRA) process.

[Click Here For More Details](#)

Click “Download Transcript” to view the test results.

## EC-Council | Exam Center

Logout

### Test History

|                 |  |
|-----------------|--|
| Candidate Name  |  |
| Test Name       |  |
| Test Taken Date |  |
| Total Score     |  |
| Gained Score    |  |
| Final Result    |  |
| Percentage      |  |

Download Transcript

CERTIFICATION

# After the Exam

If you pass the exam and already have an existing Aspen account, your digital certificate will be available in your existing Aspen account.

If you pass the exam but do not have an Aspen account, a new Aspen account will be created for you. Your login credentials will be sent to your registered email address from [aspencert@eccouncil.org](mailto:aspencert@eccouncil.org), and you can use them to access your digital certificate.

You may order a printed version of your certificate for a fee of USD \$75. To purchase a printed certificate, please visit the following link [EC-Council Store – Print Certificate Fee](#).

# **EC-Council**

## **Building A Culture Of Security**