2-Factor Authentication Configuration

Aspen uses the 2-Factor Authentication as an extra layer of protection to your Aspen account. Aspen will require a six-digit security code in addition to your password whenever you sign in to Aspen account.

Login:

1. To login to your Aspen account, first enter your Aspen username and password, and click Login.

2. If you are logging for the first time on the Aspen portal, you will get a brief description about the 2-Factor Authentication. Click Continue.

3. Select one of the options presented on the screen. Select My mobile number to receive the verification code on your mobile number, My registered email to receive the
verification code on your registered email, or No, I want to use a backup code if you have a backup verification code, and click **Use this method**.

4. **Enter the** 6 digit verification code sent to your phone, **email, or the backup verification code that you have** and click Submit.

   **Note:** You will get three different screens as shown below based on your selection in the last step.
What is ASPEN?
Aspen is a one-step gateway to multiple portals, products and services provided by EC-Council for its registered members. It is an integrated environment and a user friendly portal, where a user can navigate to various web pages through a single login. Aspen registered users can place orders for various products and courseware at their convenience with just a few mouse clicks. Aspen not only acts as a transit to EC-Council’s services, but also as a social communication medium between its users. Aspen is an innovative concept that offers an easy access to a wide variety of EC-Council’s contributions to the Computer security arena under one platform.
5. If you have any problems receiving your code, click on the link **Problems receiving your code**.

![Login Page](image1)

6. You will be provided with the 3 available options again. This time select another option to receive the verification code.

![Login Page](image2)

Please write to Aspen Support at [aspensupport@eccouncil.org](mailto:aspensupport@eccouncil.org) for any assistance.
Generating Backup Verification Codes:
You can use the backup verification codes in case your phone and email is not accessible.

1. Sign into ASPEN portal and click on the Settings icon as shown in the screenshot below.

2. Click the Generate backup codes button.

3. You will be presented with 10 backup verification codes. Save these verification codes in a secure location. You can send these codes to an email (by clicking Send to Email button), save to text file (by clicking Save to Text file) or print (by clicking Print button).
You can also generate a new set of backup verification codes by clicking **Generate new codes** button. However, remember that the old backup verification codes will no longer be valid.